

Fig. 9D-3

← 936

More Info		Agreements		Attachments		Bill To/Ship To		Line Item		Line Item (SIP)		Orders		Terms & Totals		Charts	
<input type="button" value="New"/>	<input type="button" value="Save"/>	<input type="button" value="Delete"/>	<input type="button" value="Print"/>														
Sequence	Item	Start Price	Net Price	Extended Price	UoM	Service ID	Action	Service Point ID	Action	Service Account	Action	Billing Account	Action	Agreement Name	Action	Agreement Name	
1	10 California Wireless 8	150.00	150.00	500.00	Each			1248HDJ38		A.K. Parker (Service)		A.K. Parker (Billing)		Test Agreement		Test Agreement	
2	1 Call Waiting	3.00	3.00	30.00	Per Month	273498201					Update	A.K. Parker (Service)		A.K. Parker (Billing)		Test Agreement	
3	1 Italia 8009	160.00	160.00	160.00	Each						Add	A.K. Parker (Service)		A.K. Parker (Billing)		Test Agreement	
4	1 Handset Free Access	25.00	0.00	0.00	Each						Delete	A.K. Parker (Service)		A.K. Parker (Billing)		Test Agreement	

Totals		Line Item Detail		Attributes	
<input type="button" value="New"/>	<input type="button" value="Save"/>	<input type="button" value="Print"/>	<input type="button" value="Print"/>	<input type="button" value="Print"/>	<input type="button" value="Print"/>
Attribute Name	Data Type	Value	Description	Action	
No Of Rings	Number	6	Number of rings before call is forwarded	<input type="button" value="Update"/>	
Forwarding No.	Text	(650) 278-3632	Number to forward call to	<input type="button" value="Update"/>	

Fig. 9D-4

F 0 6 P 2 T 0 9 E 0 2 0 T

← 938

Sales Order		New Save Refresh Submit 1 of 7	
Order #:	36-14791176	Account:	A.K. Parker
Type:	Sales Order	Site:	Santa Clara
Priority:	Medium	Last Name:	Opperman
Status:	Open	First Name:	Ciles
Revision:		Service Account:	A.K. Parker (Service)
		Billing Account:	A.K. Parker (Billing)
Description: Description to the Sales Order.			
Opportunity: Service Warranties for PC quote# 10-3V6RF SR# 38-J637WEBX			
Agreement Name: Test Agreement			
Organization: Default Organization			
Currency: USD			

ID	Name (Line)	Line Name	Item	Payment	Attachments	Charge	Batch	Line Items (Line 1)	Batch Options (Batch 1)	Line Item
1	New	Start	1	1-101						
2	New	Start	2	1-101						

Sequence	By	Key	Start Price	Net Price	Extended Price	W/M	Status	Action	Service Account	Billing Account	Ag
1	By	Start	\$0.00	\$0.00	\$0.00		Pending	Update P&B	Parker (Serv)	A.K. Parker (Billing)	ter

Fig. 9E

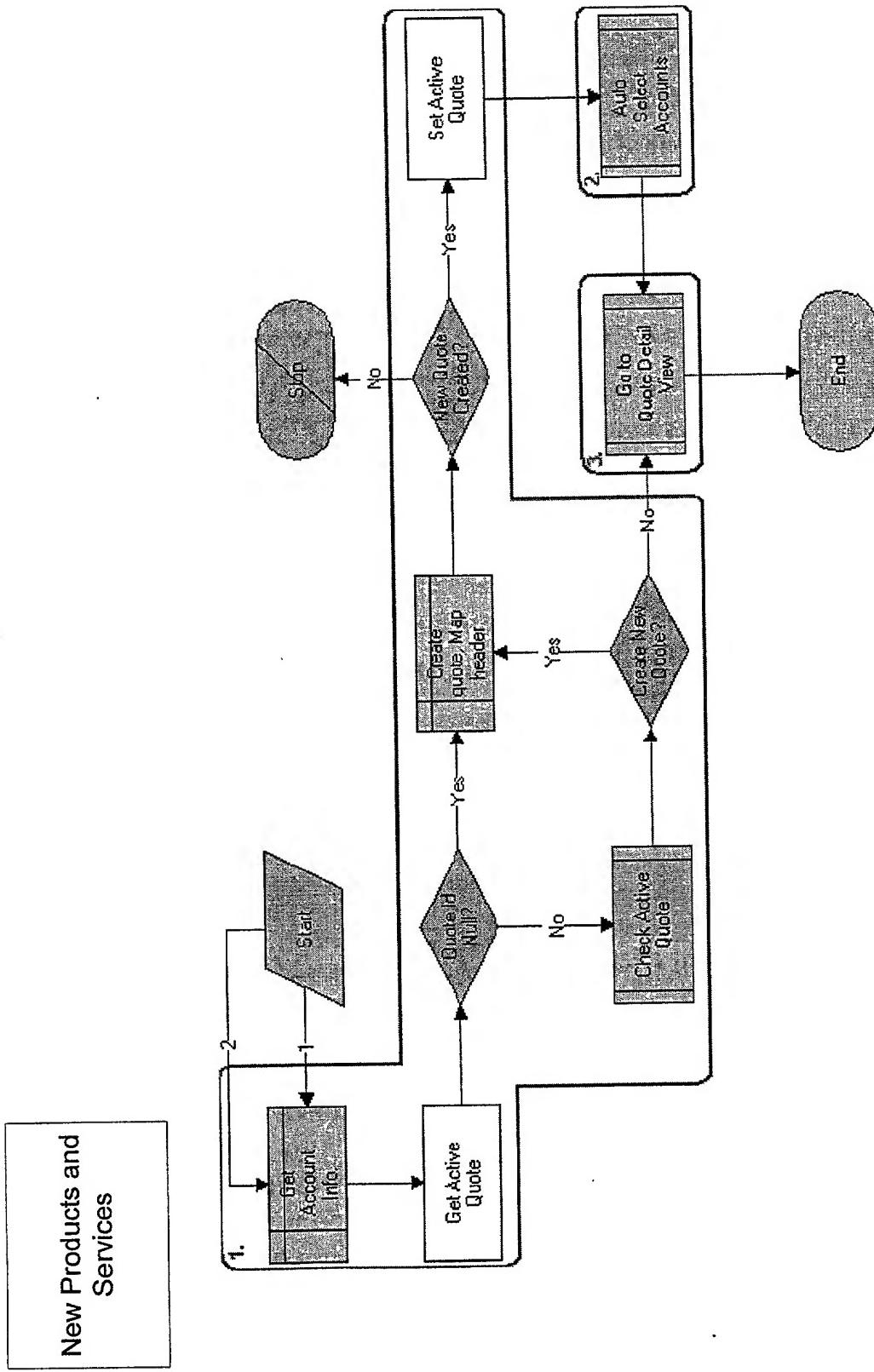


Fig. 10A

Modify Process

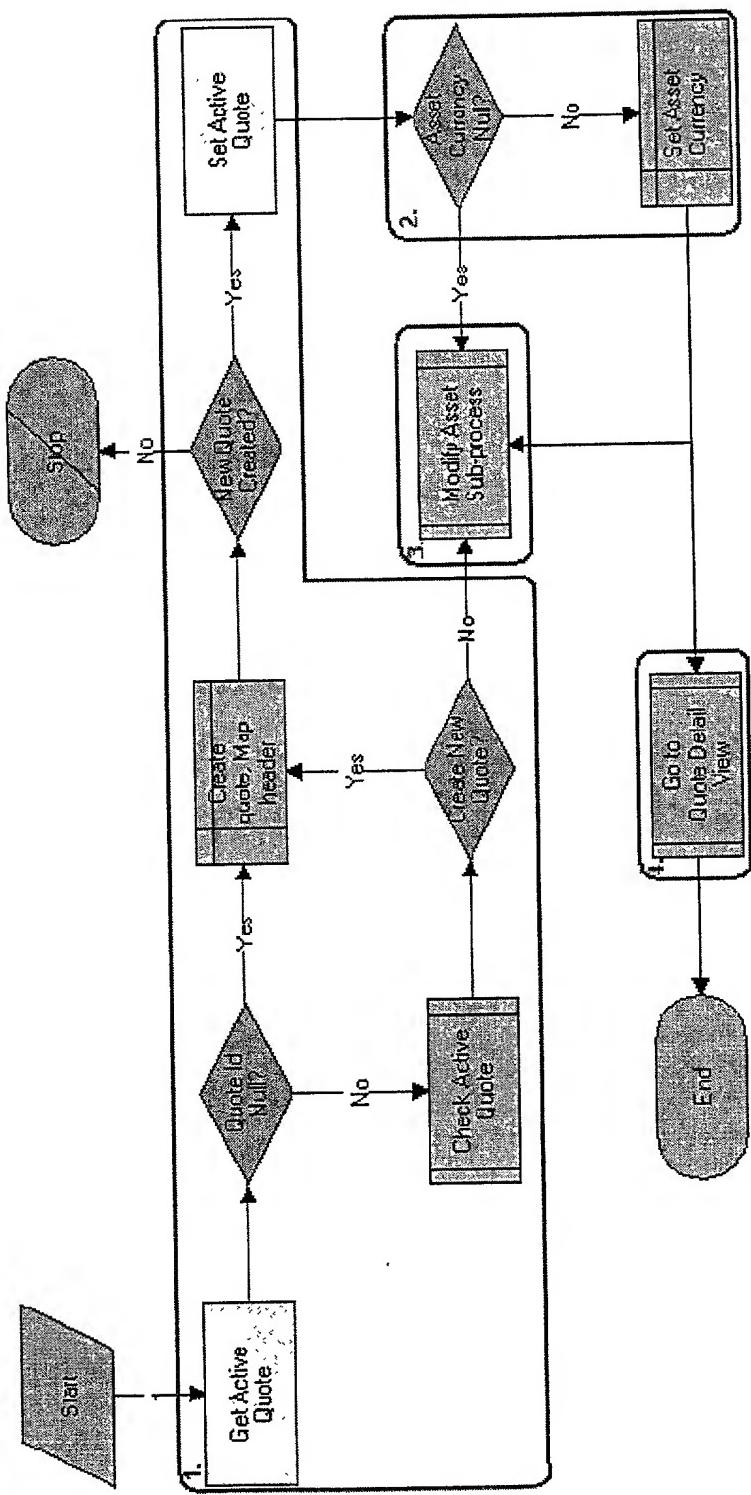


Fig. 10B-1

**Modify Asset
Sub-process**

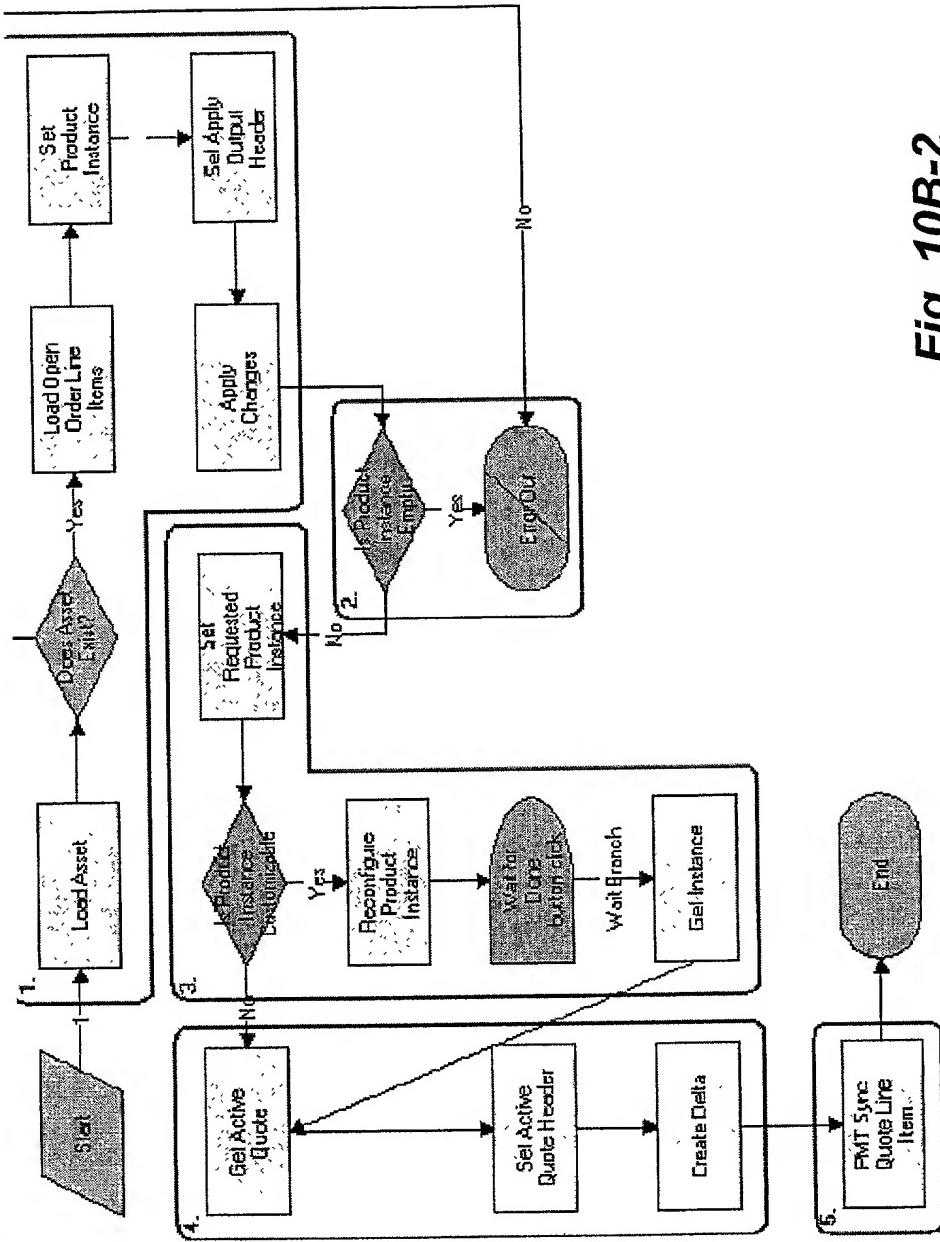


Fig. 10B-2

Disconnect Asset
Sub-Process

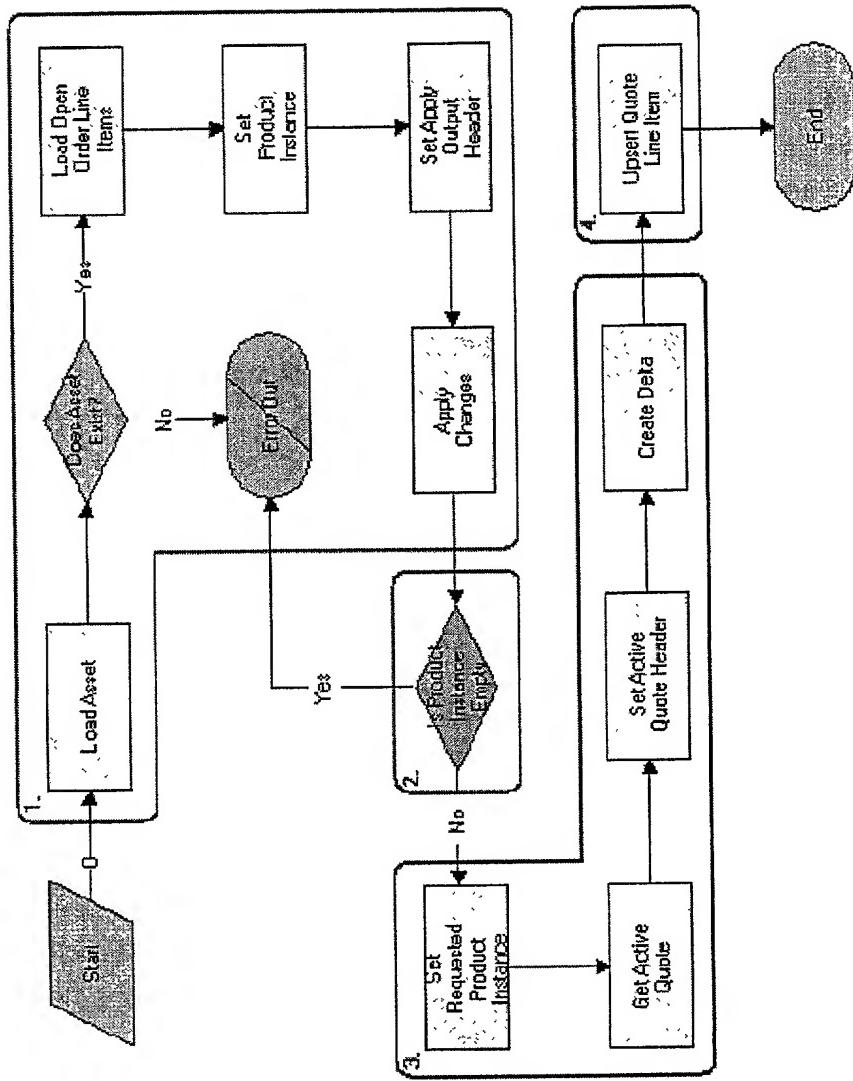


Fig. 10C-2

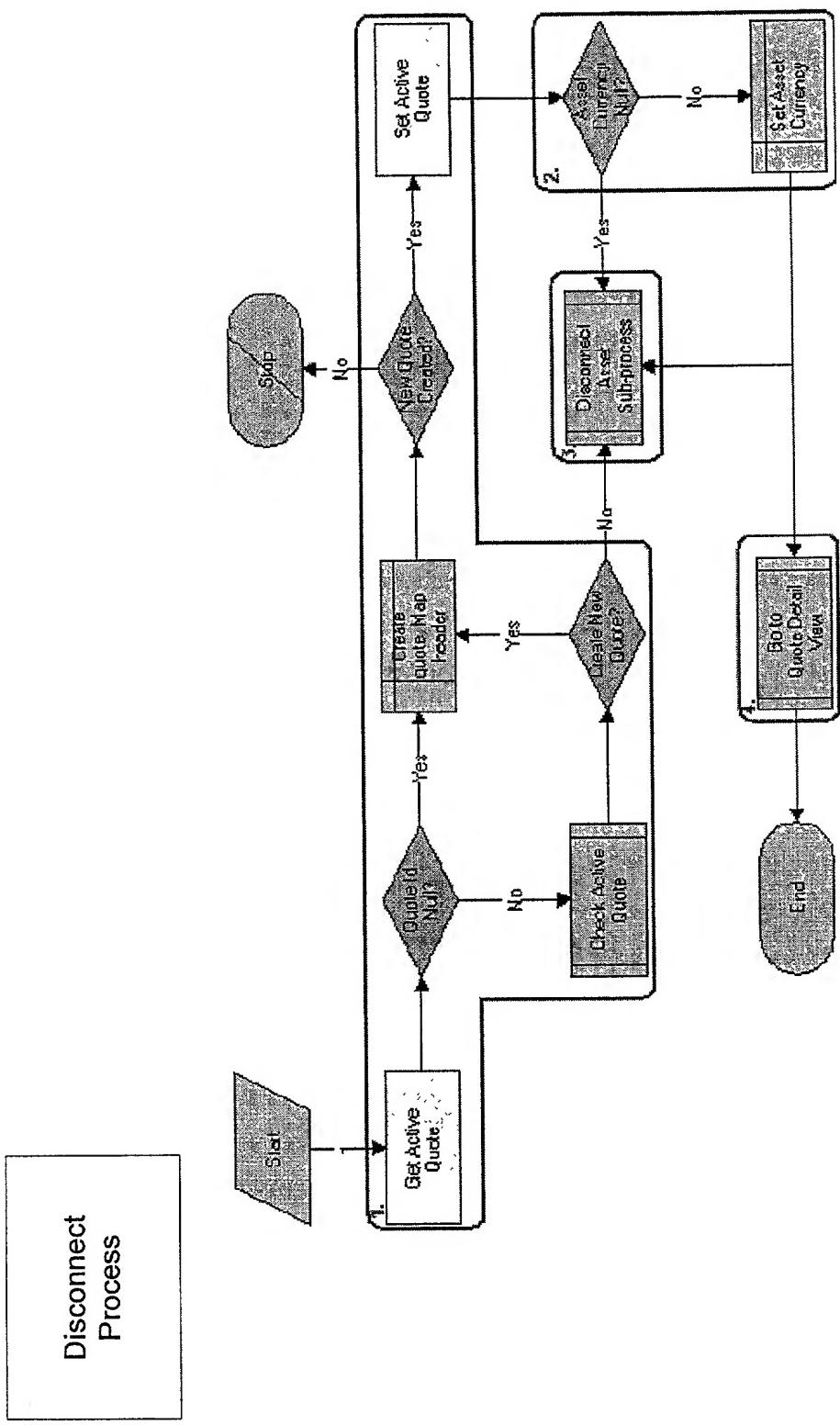


Fig. 10C-1

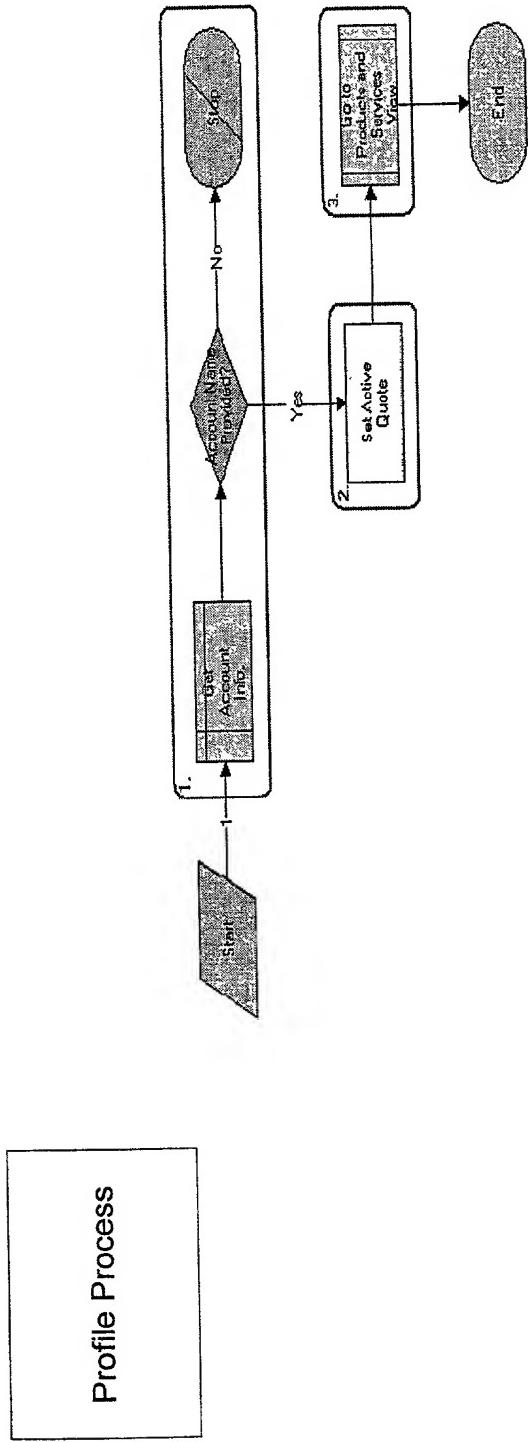


Fig. 10D

[Edit Quote Line](#)
[Item Process](#)

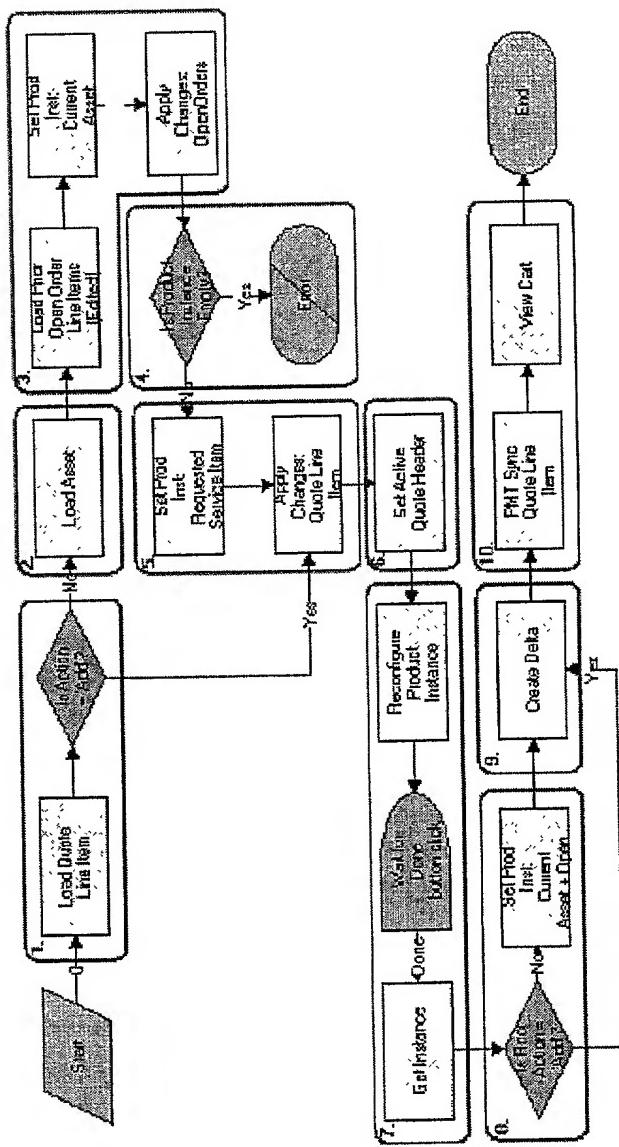


Fig. 10E

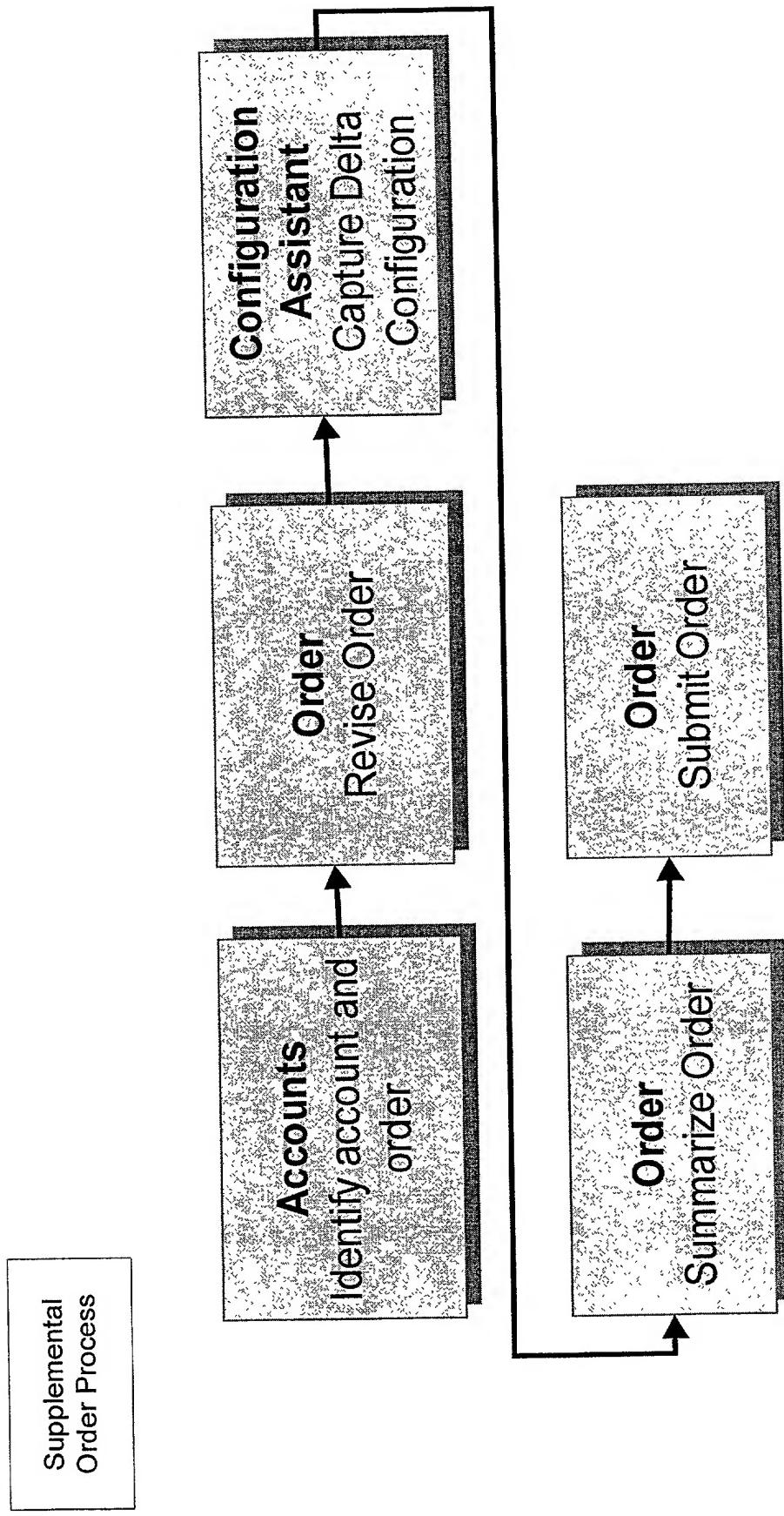


Fig. 10F

Edit Order Line Item Process

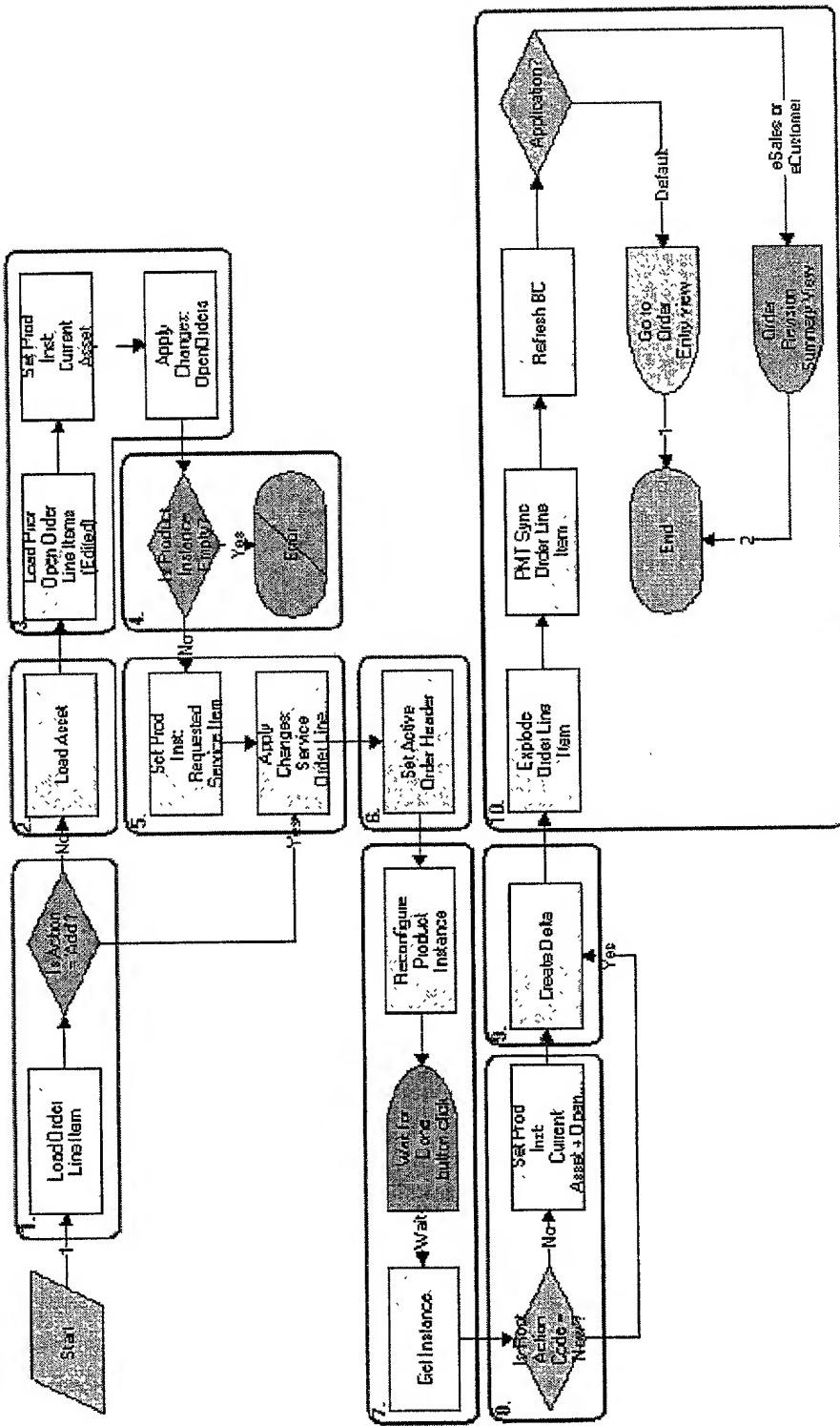


Fig. 10G

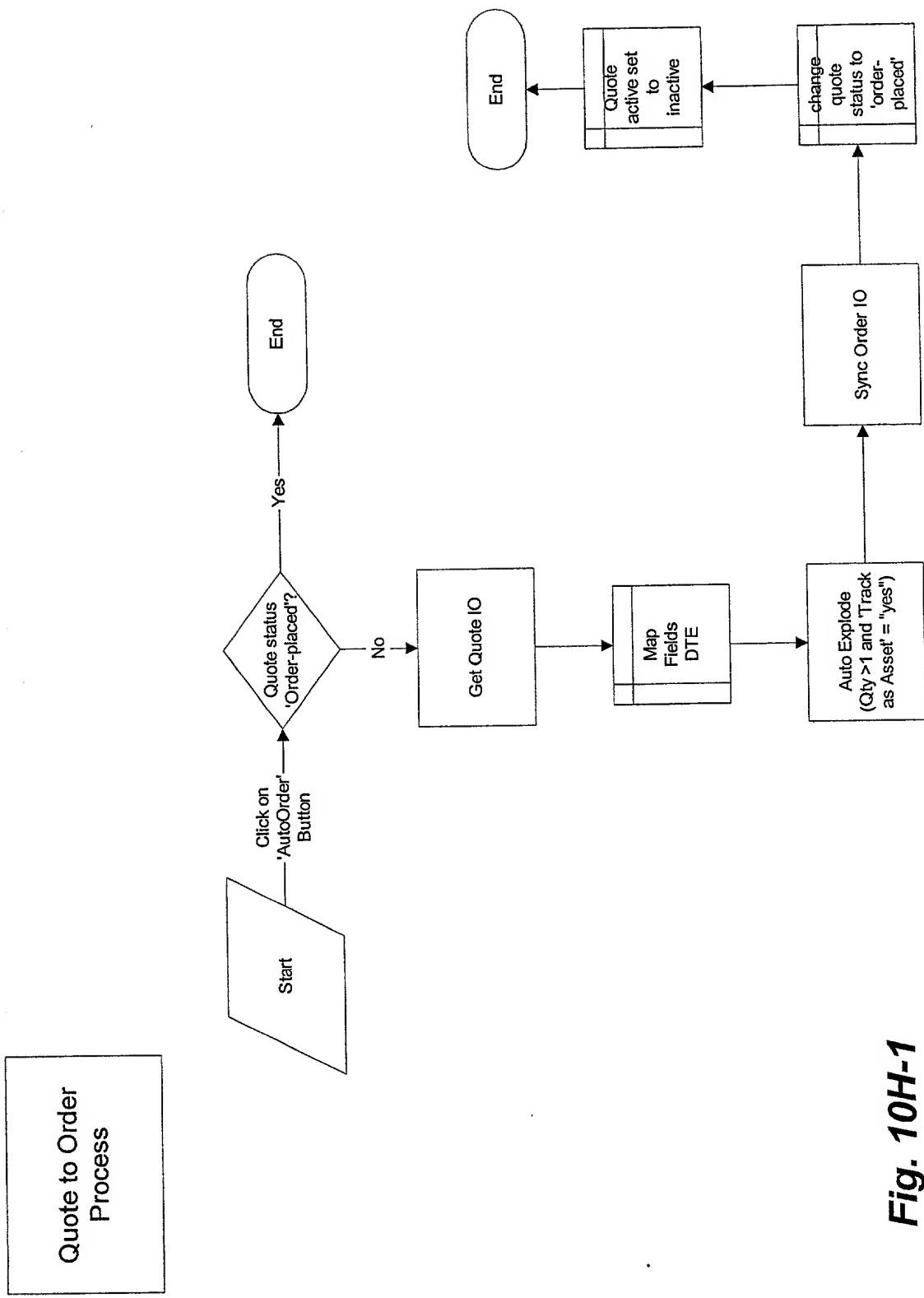
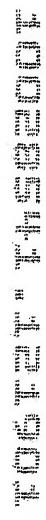


Fig. 10H-1



Sales Order

Quote	Service Order
New Record	Edit Record
Columns Displayed...	Advanced Sort...
Change Records	Merge Records
Import...	Export...
Select All	Invert Selection

Opportunity:

Account:

First Name:

Last Name:

Address:

City:

State:

Zip:

Phone:

Fax:

E-mail:

Revision:

Name:

Active:

Order #:

Order Date:

Type:

Status:

Priority:

Line Items

Order #	Product Search	Bill To/Ship To	Shipments
72-179601	<input type="button" value="New"/>	<input type="button" value="Save"/>	<input type="button" value="Auto Order"/>
	<input type="button" value="Edit"/>	<input type="button" value="Delete"/>	<input type="button" value="Print"/>

Price List:

Discount:

Currency:

FIG. 10H-2

Update
Opportunity
Process

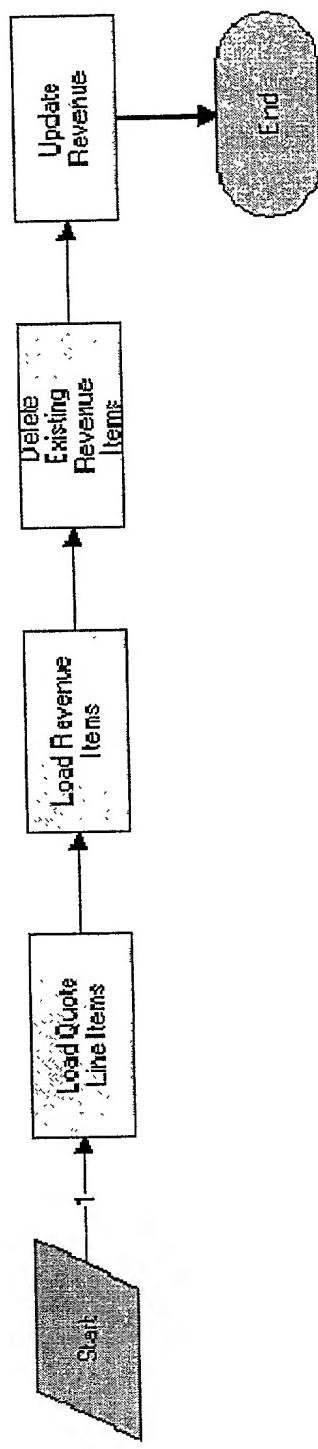
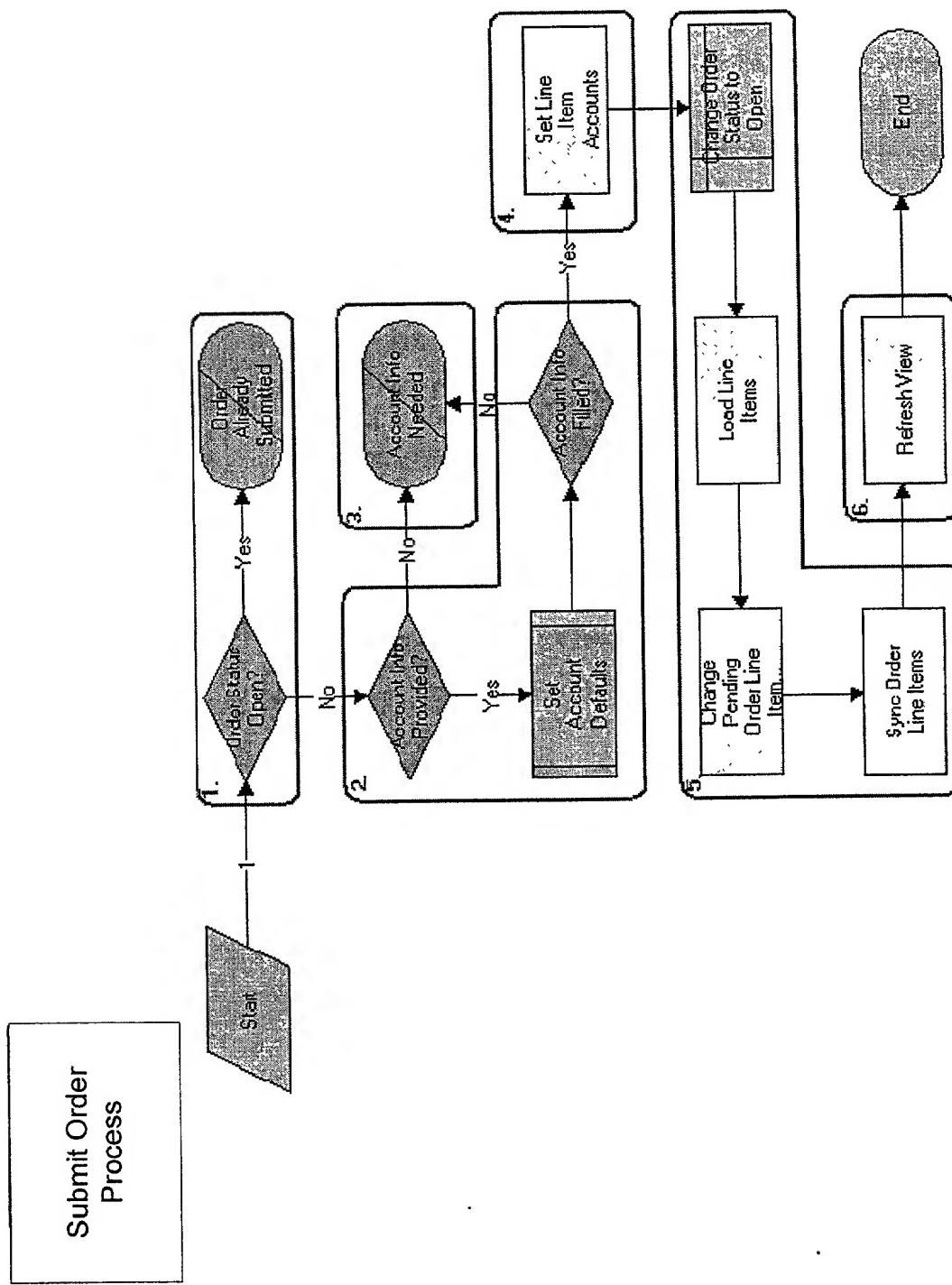


FIG. 101

Fig. 10J

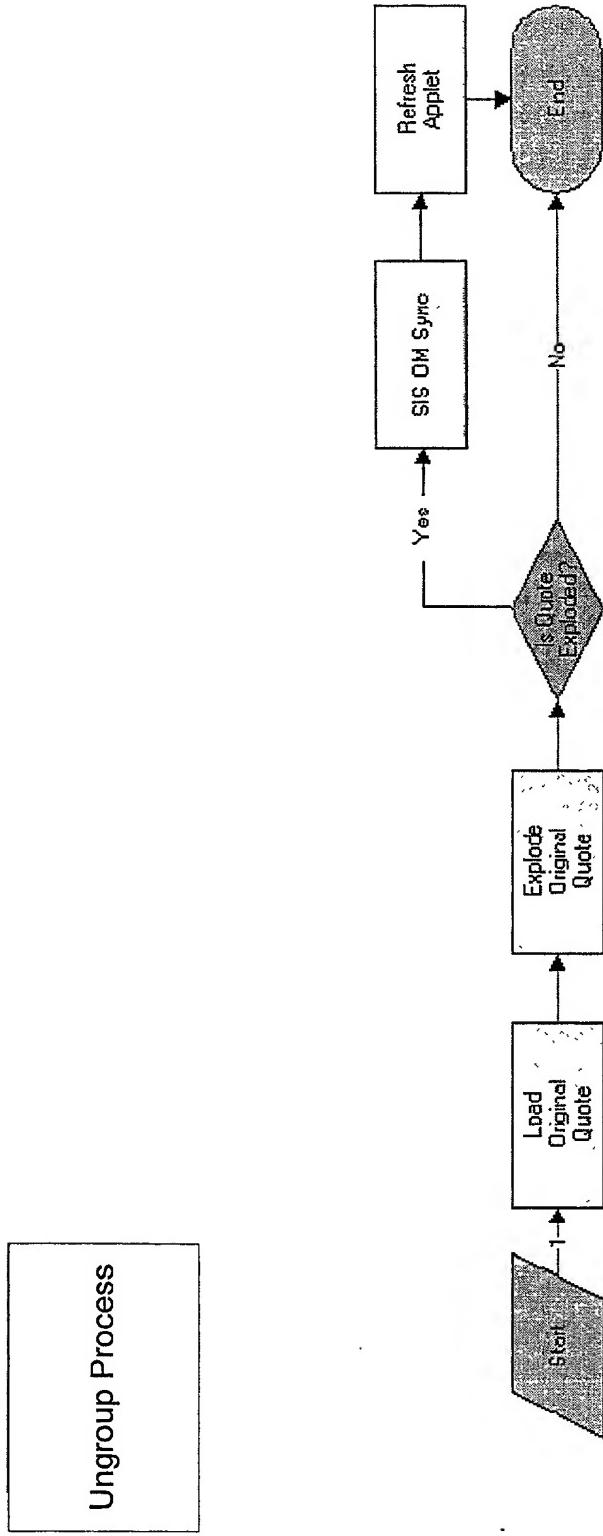


Fig. 10K

**APPLY Completed
Service Order Line
Item Process**

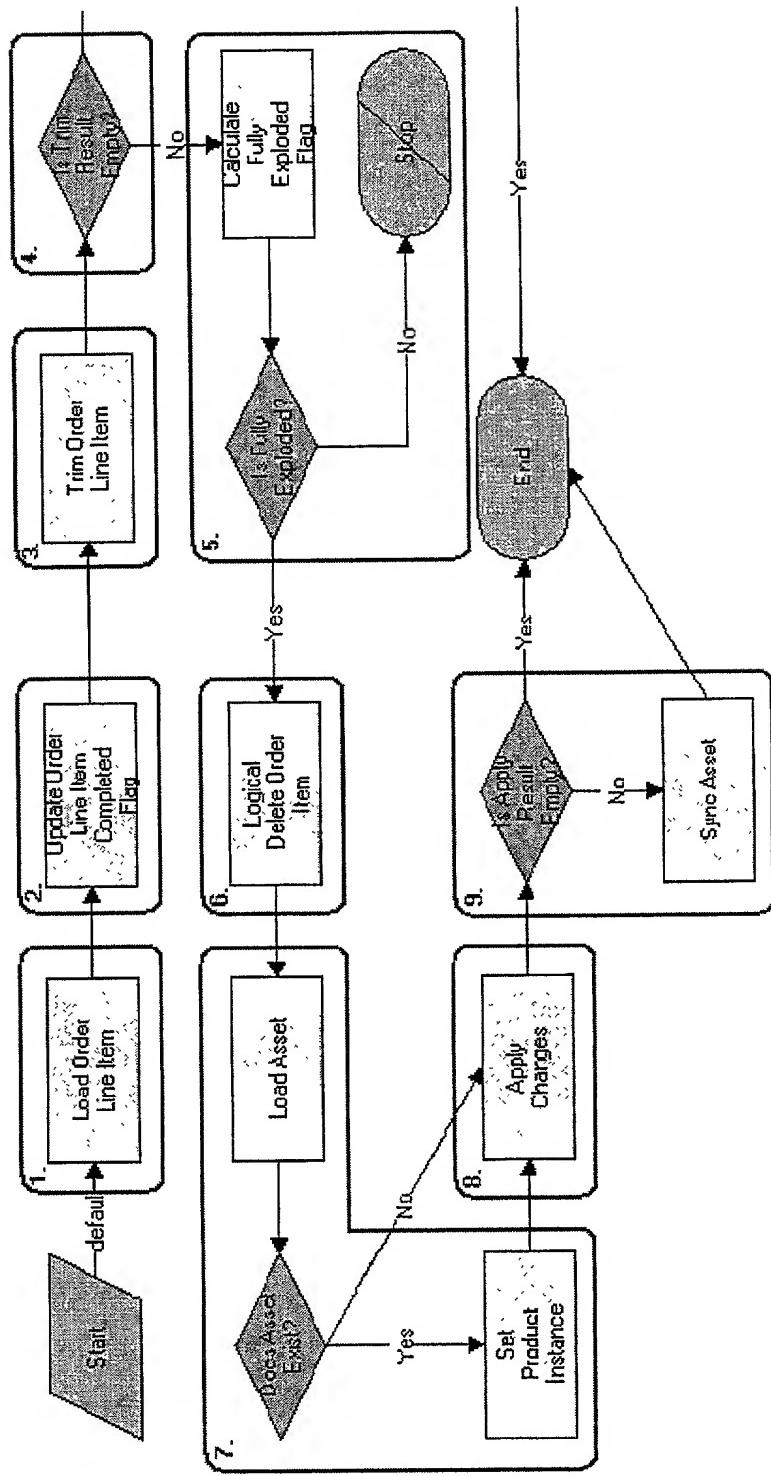


Fig. 10L

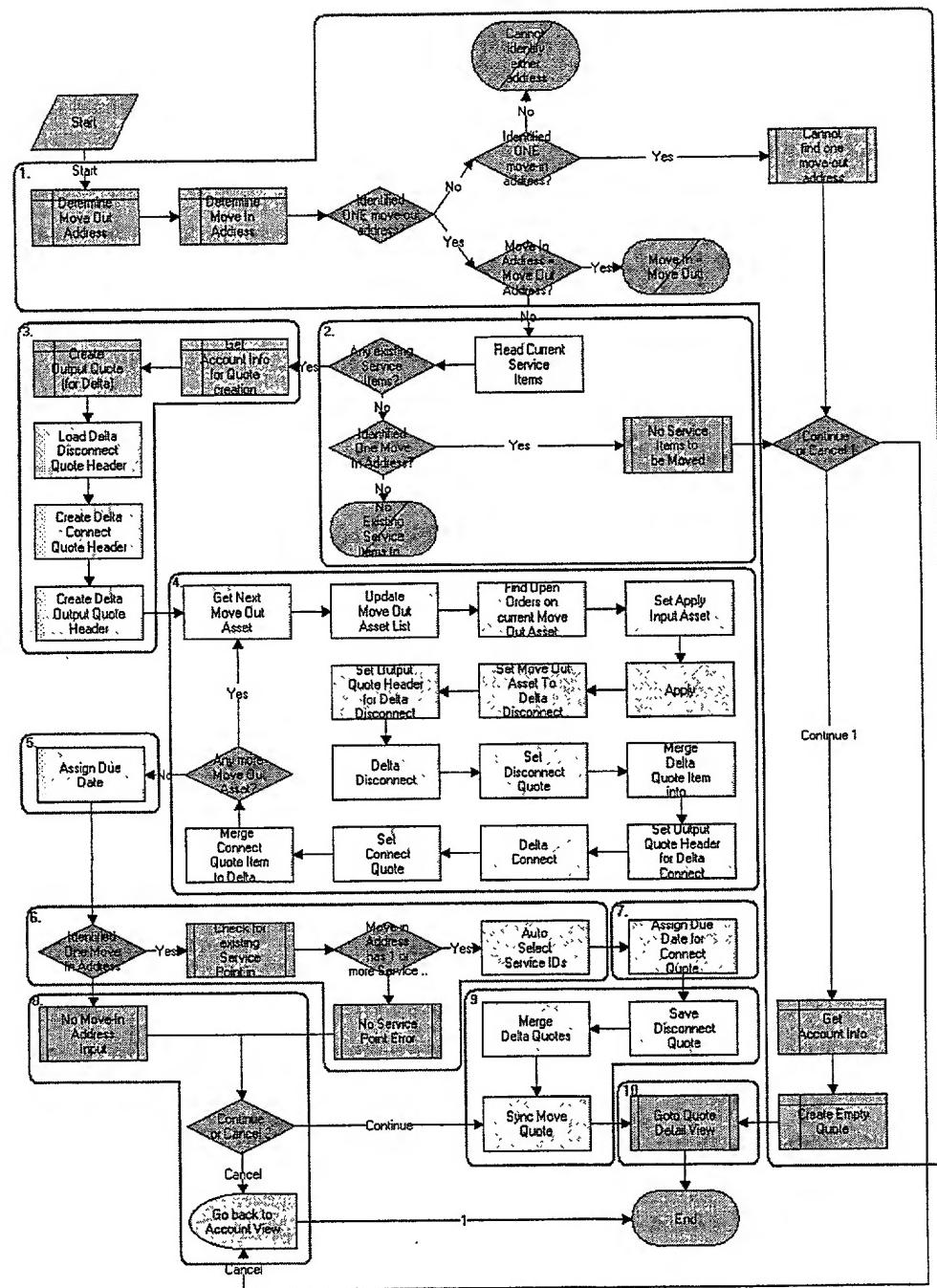


FIG. 10 M

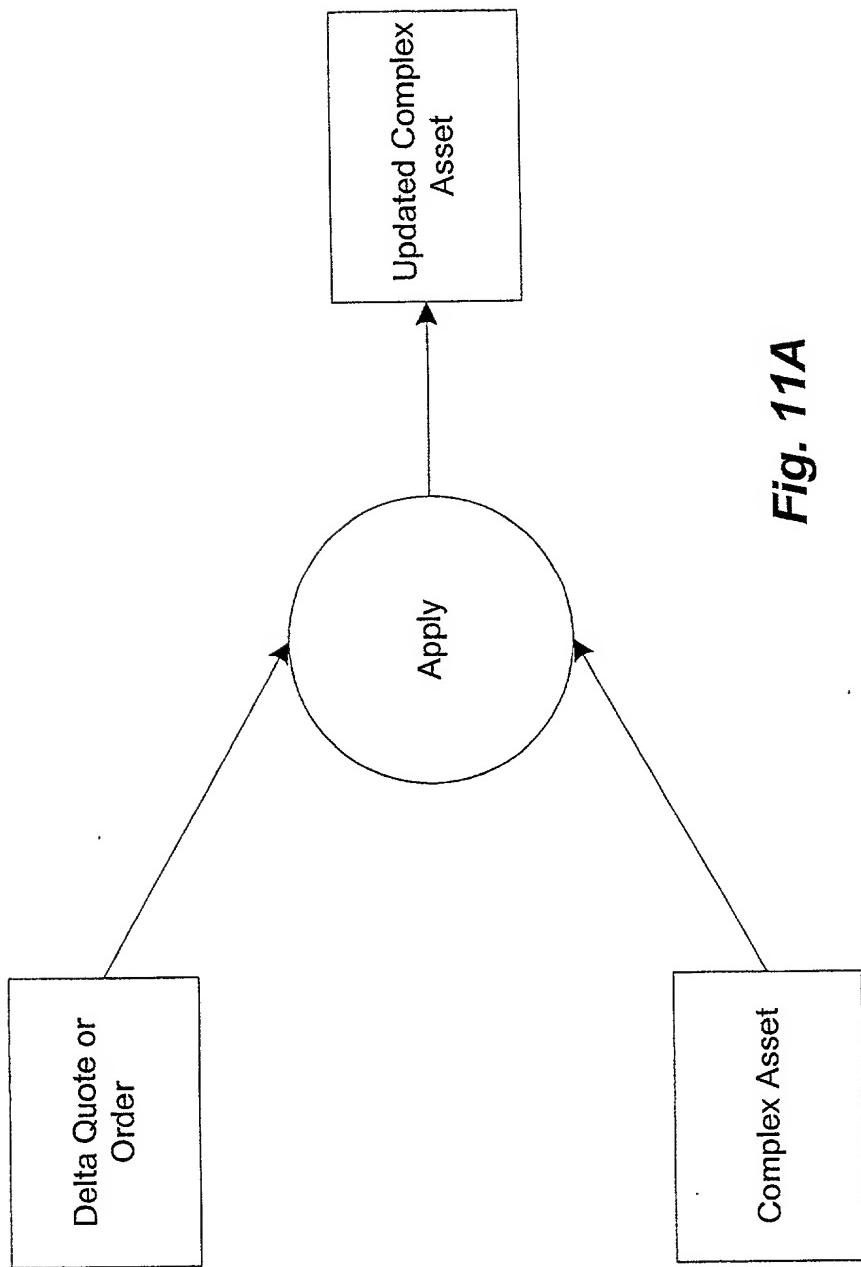


Fig. 11A

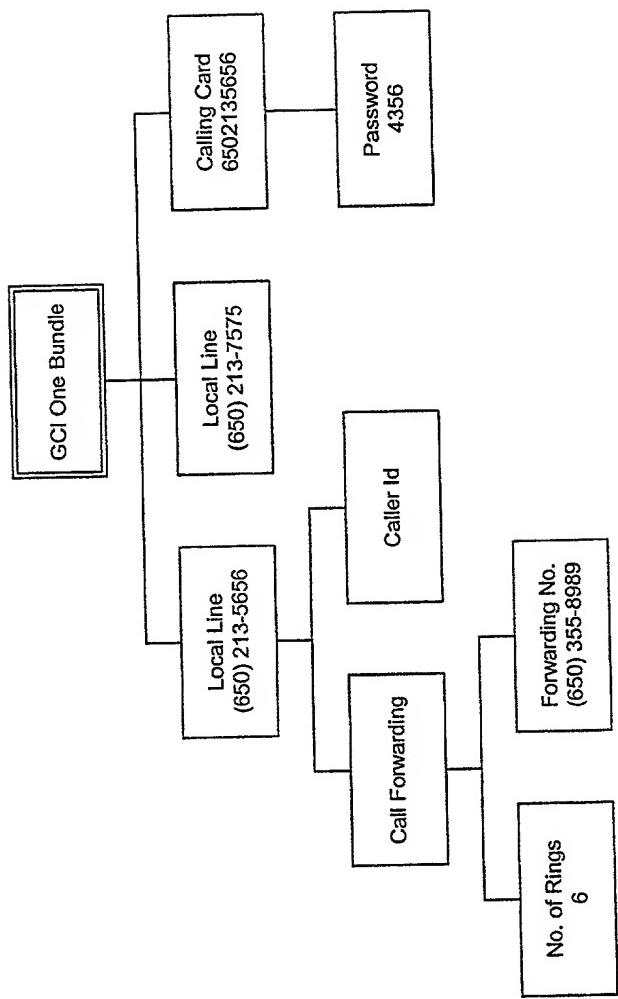


Fig. 11B-1

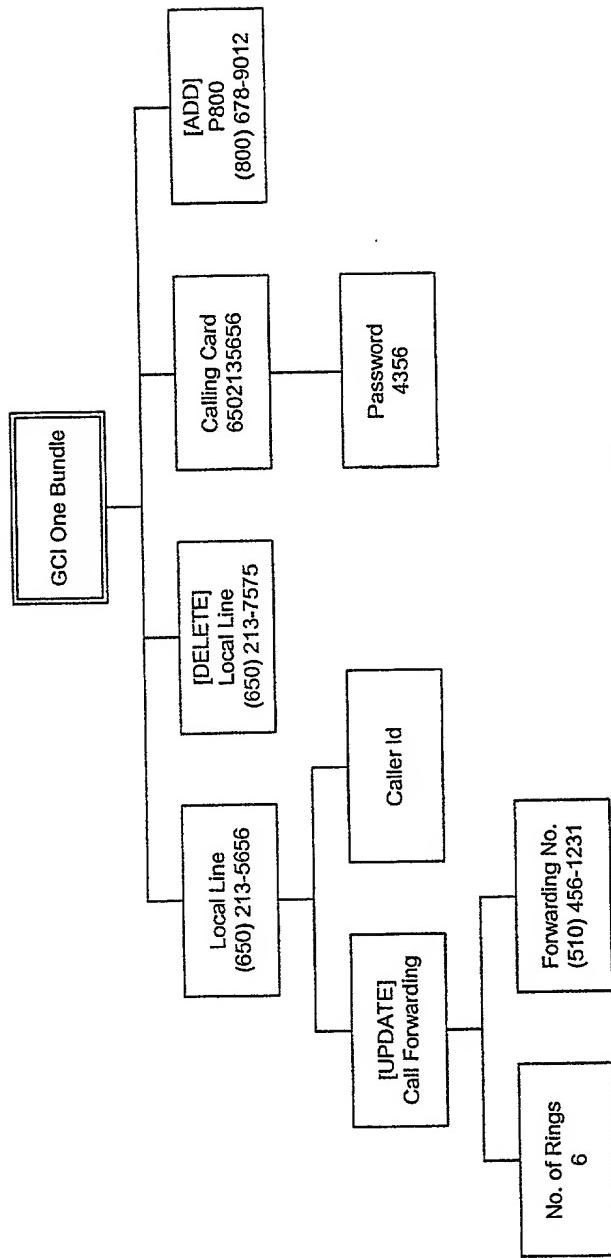


Fig. 11B-2

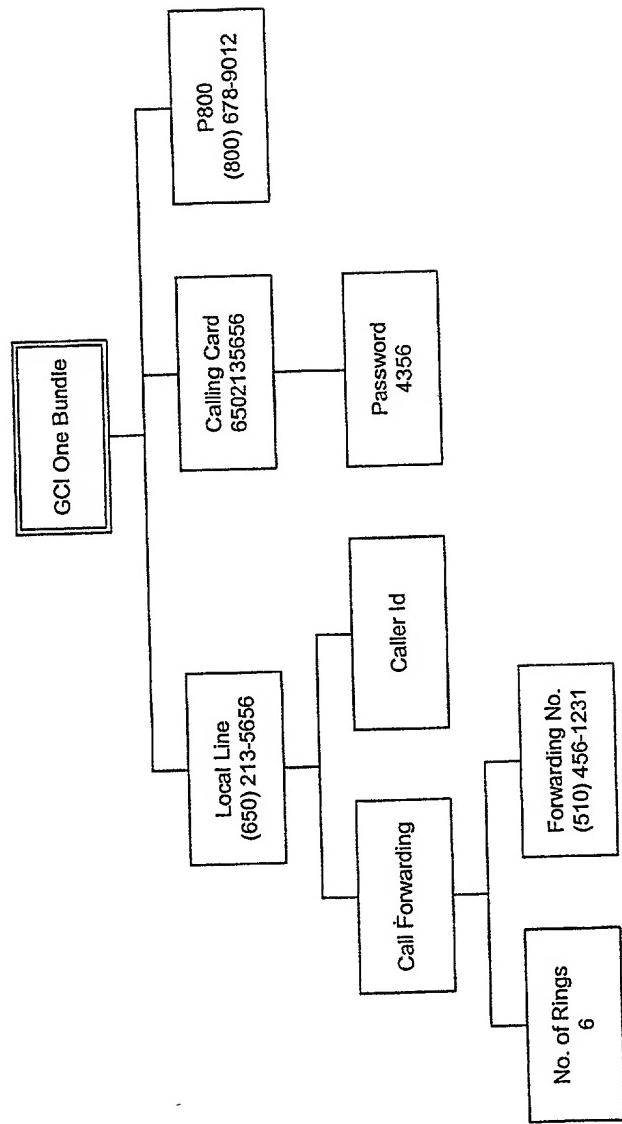


Fig. 11B-3

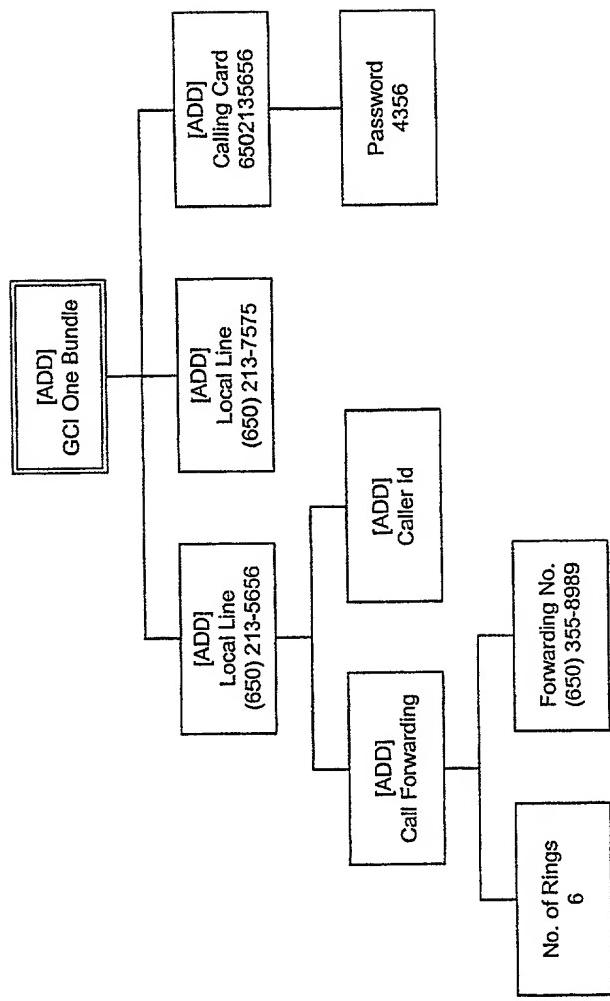


Fig. 11C-1

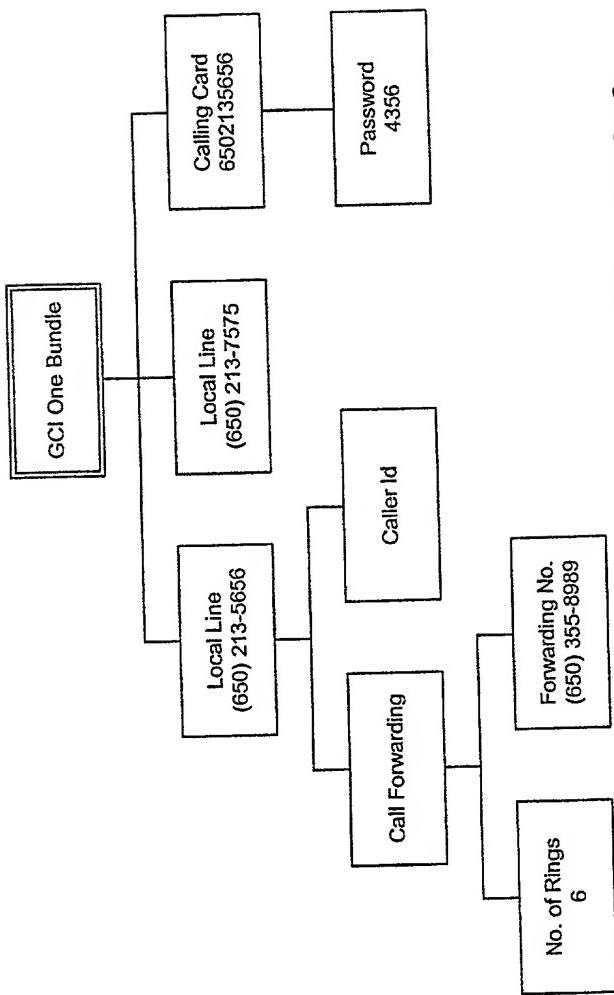
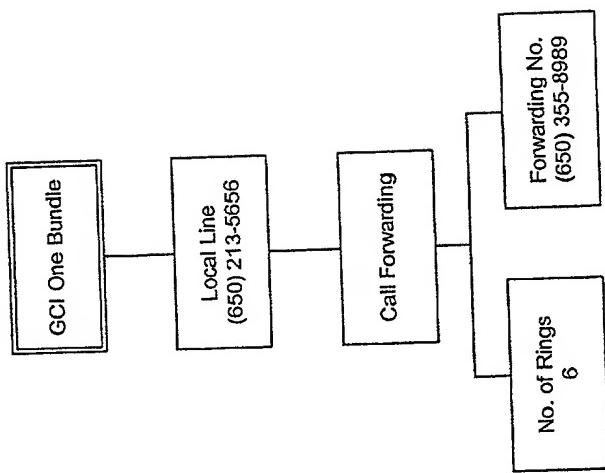


Fig. 11C-2

Fig. 11D-1



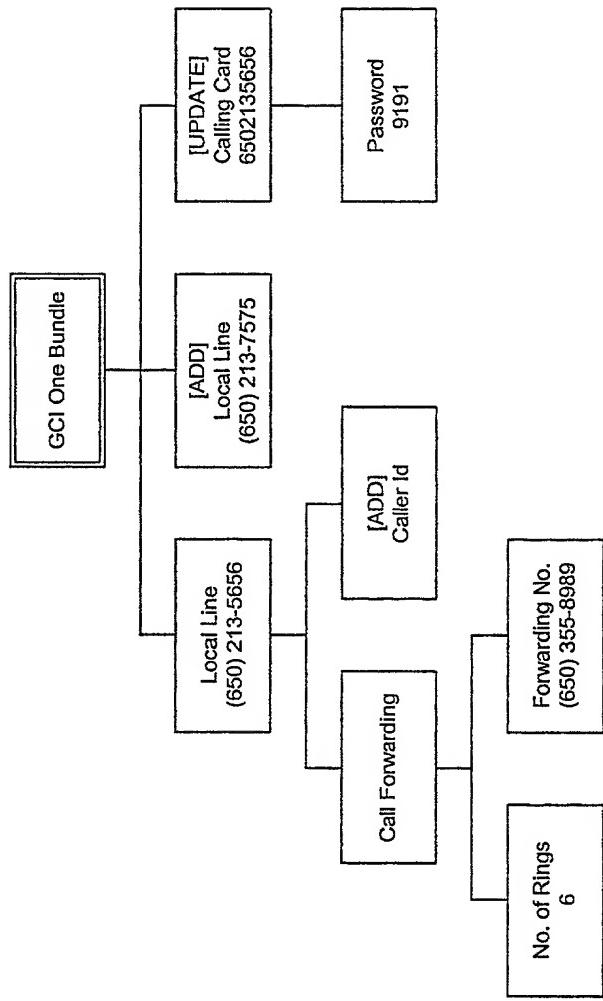


Fig. 11D-2

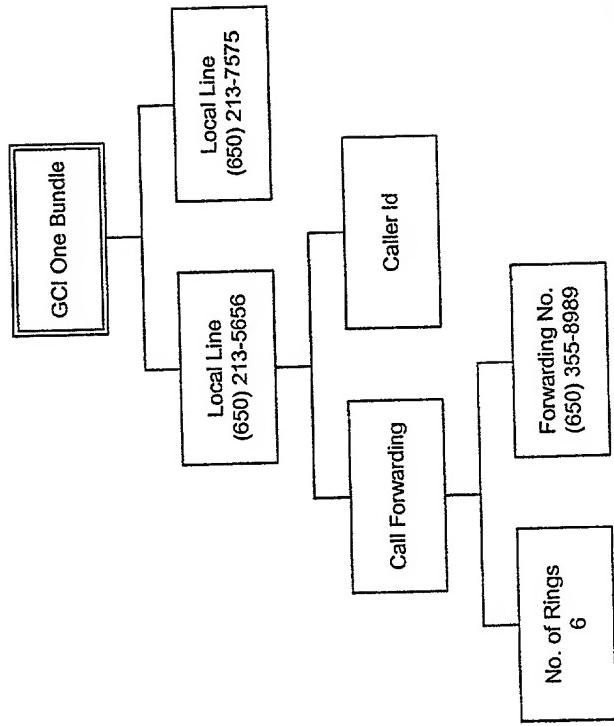


Fig. 11D-3

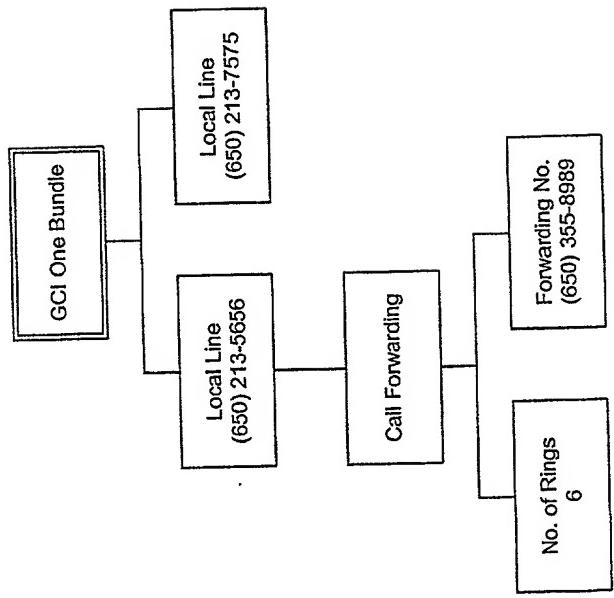


Fig. 11E-1

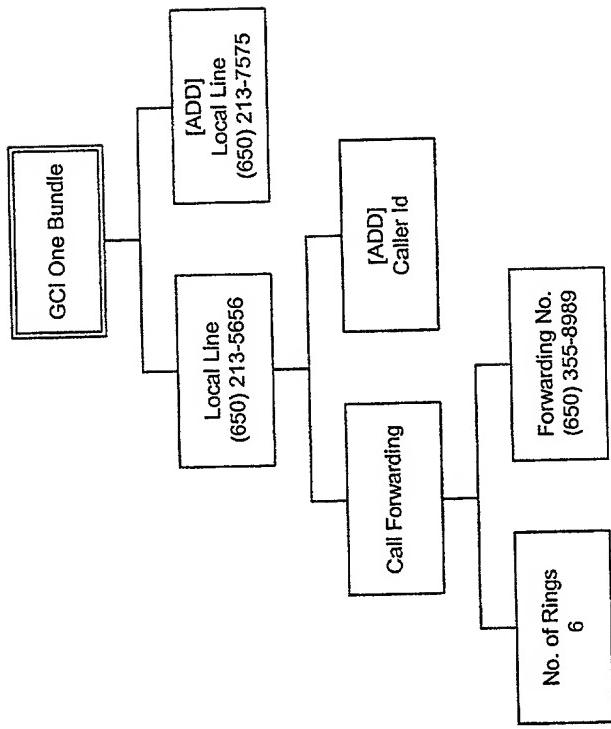


Fig. 11E-2

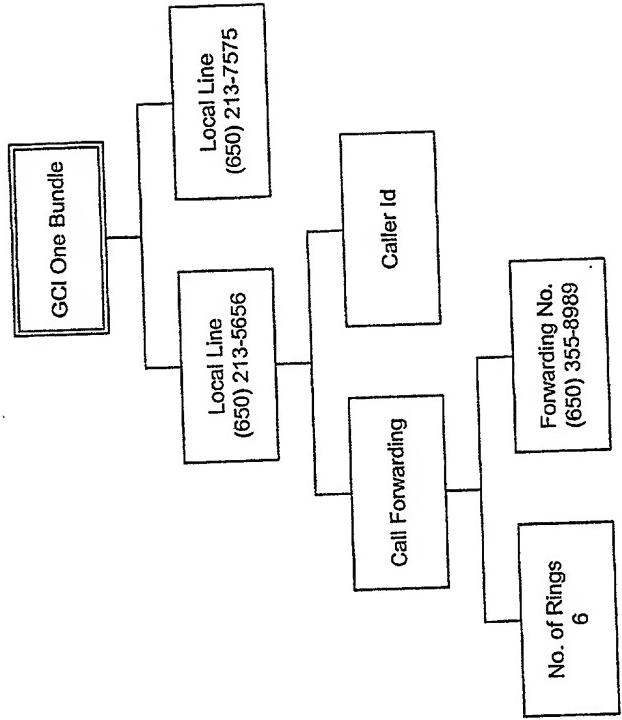


Fig. 11E-3

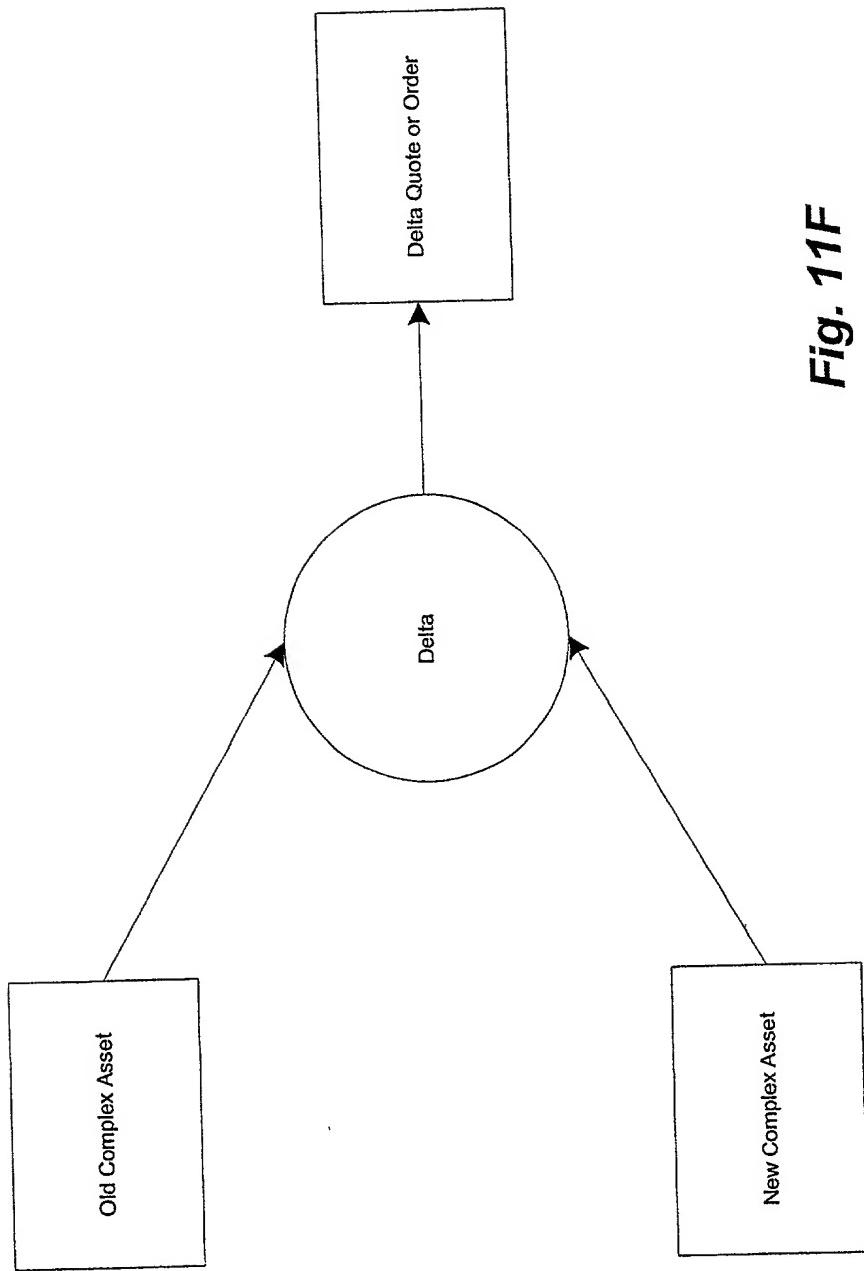


Fig. 11F

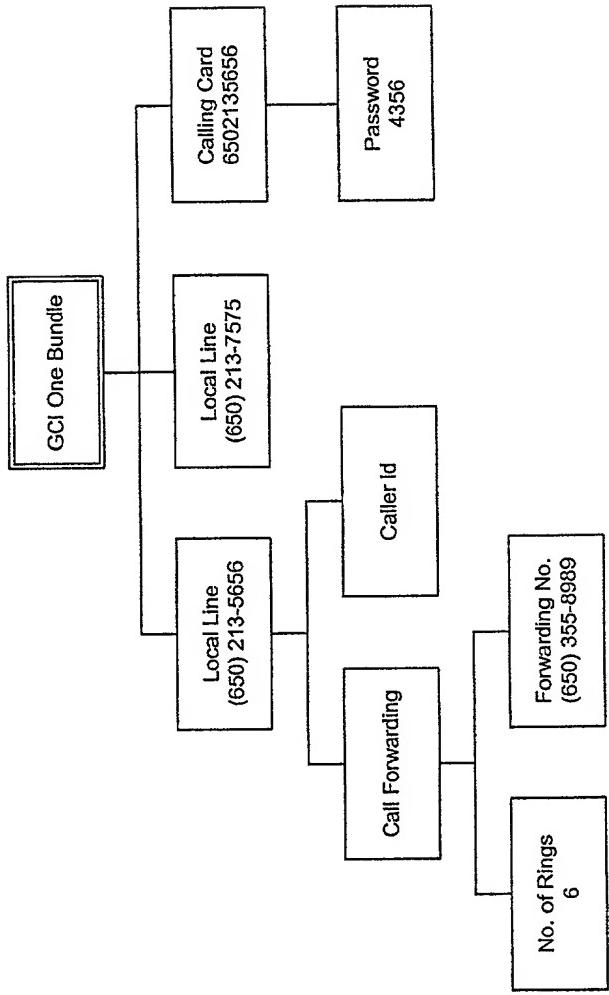


Fig. 11G-1

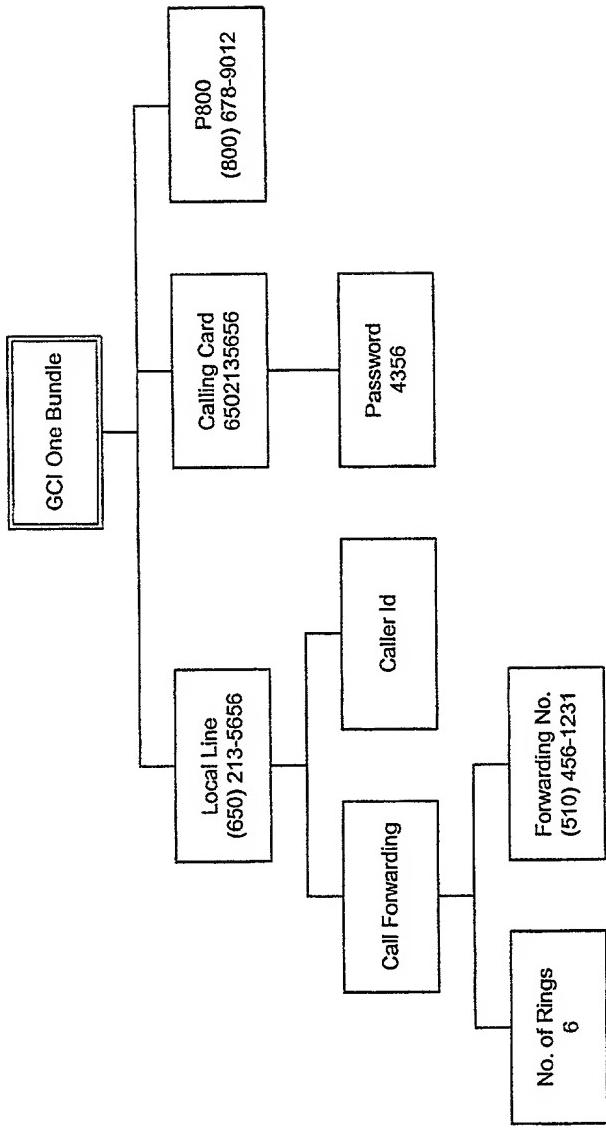


Fig. 11G-2

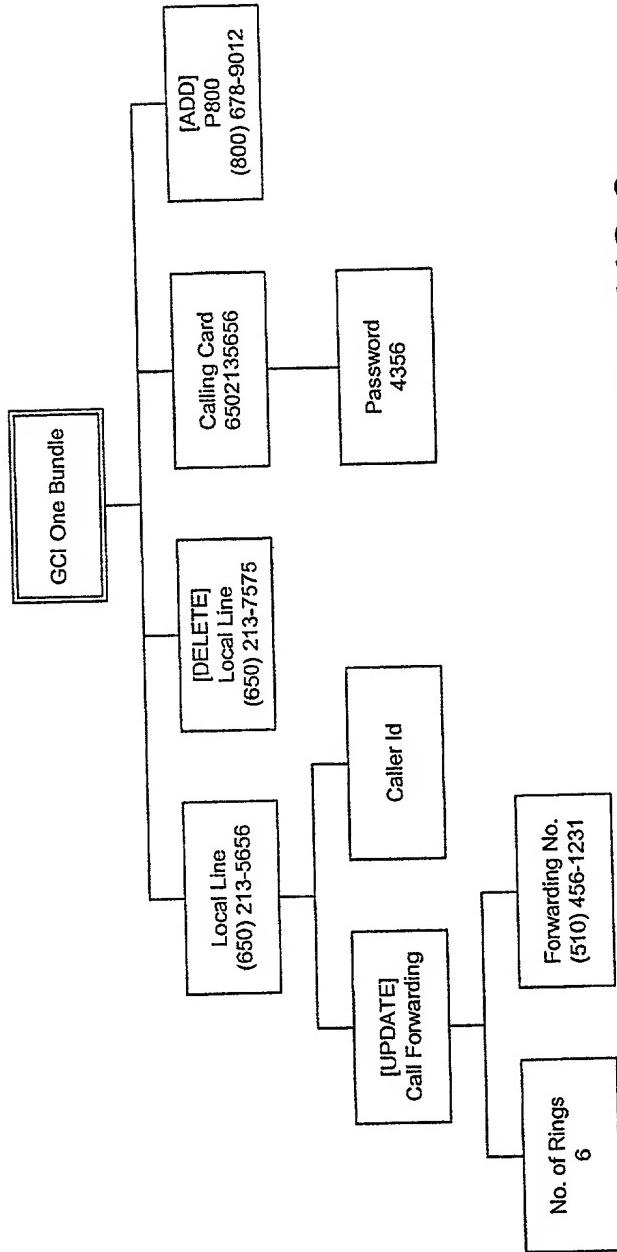


Fig. 11G-3

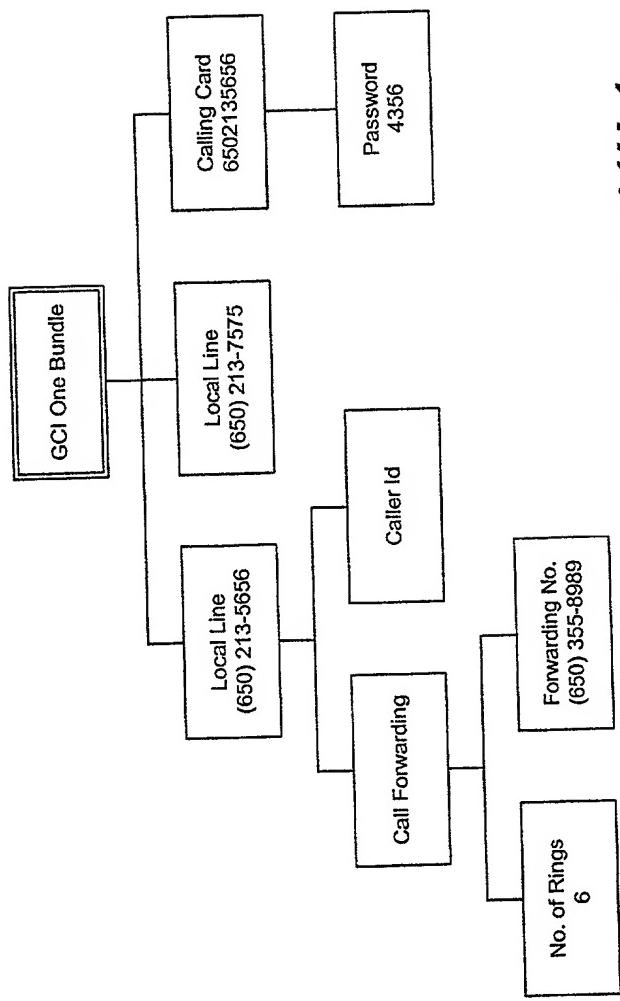


Fig. 11H-1

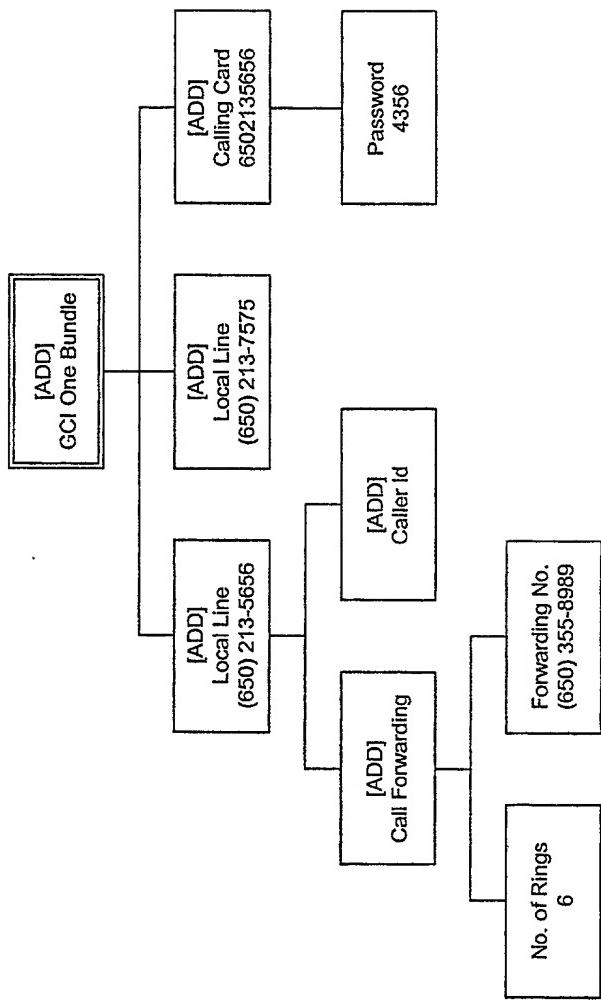


Fig. 11H-2

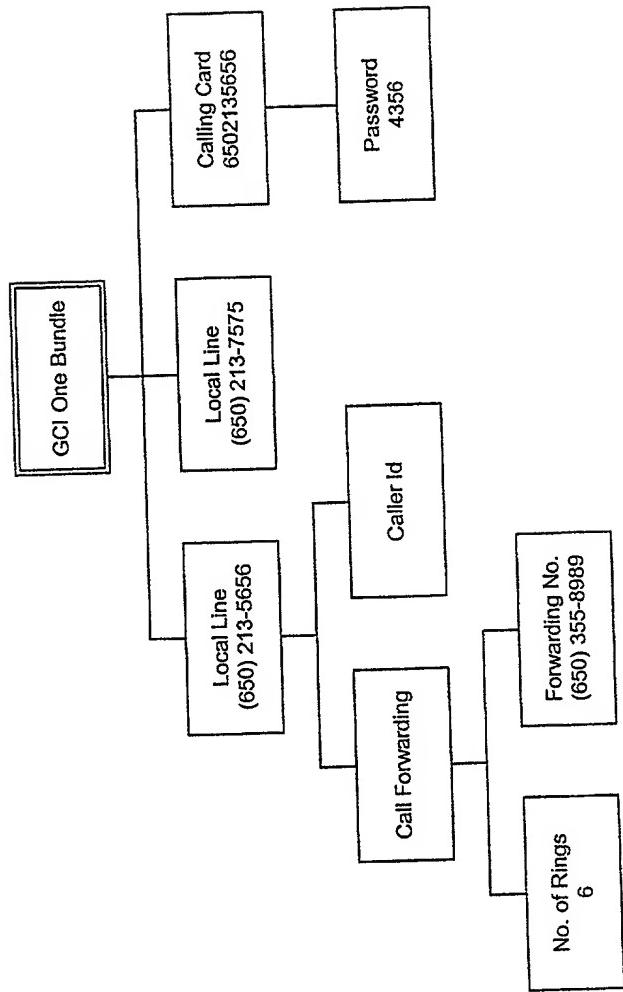


Fig. 11I-1

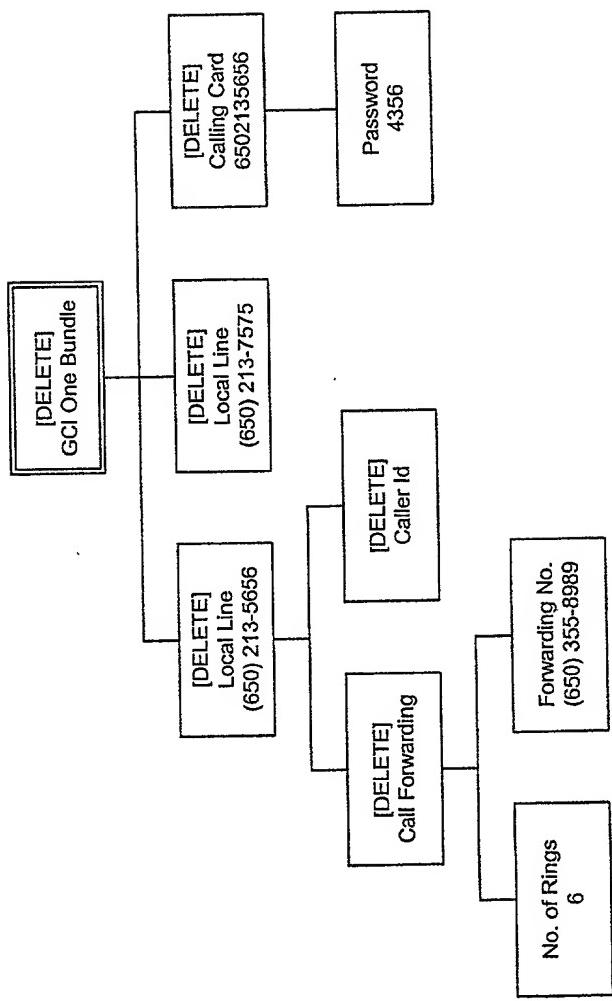


Fig. 11I-2

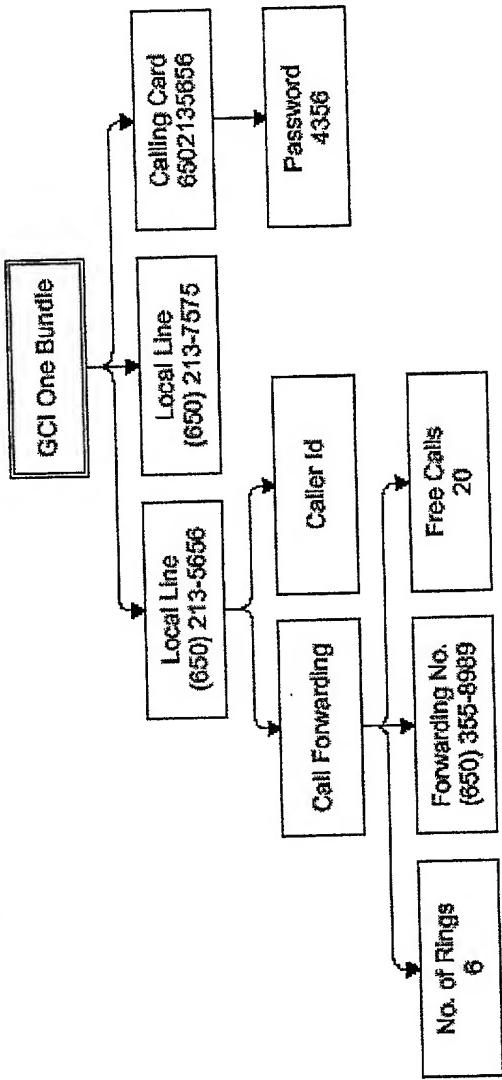


FIG. 11J-1

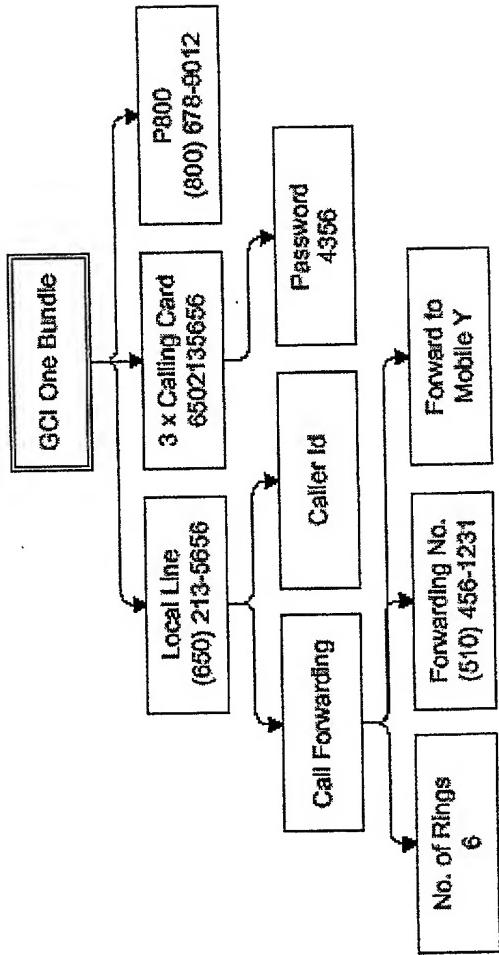


FIG. 11J-2

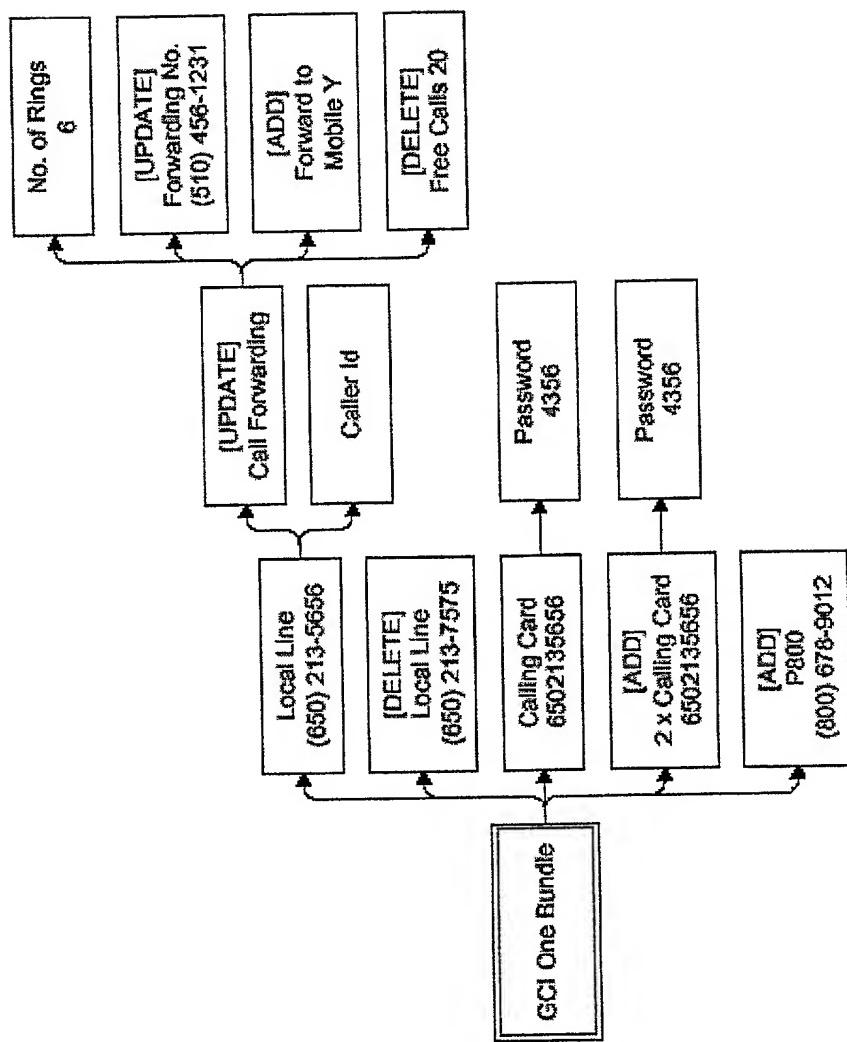


FIG. 11J-3

FIG. 11K-1

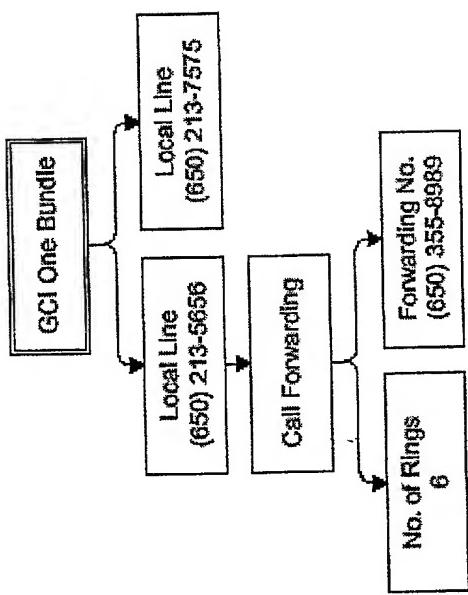


FIG. 11K-2

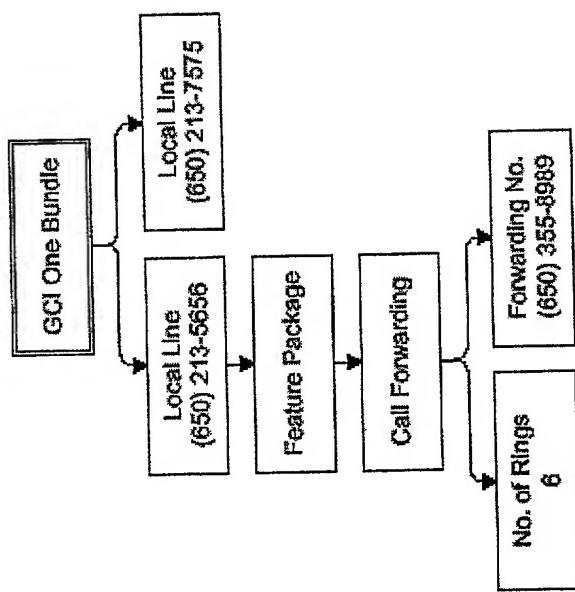
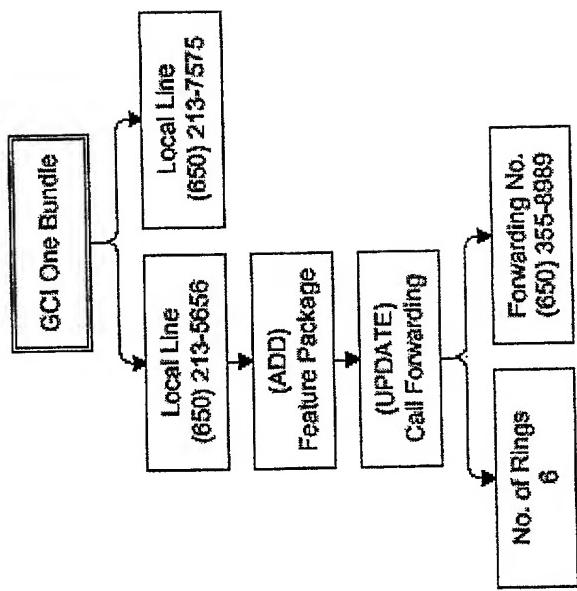


FIG. 11K-3



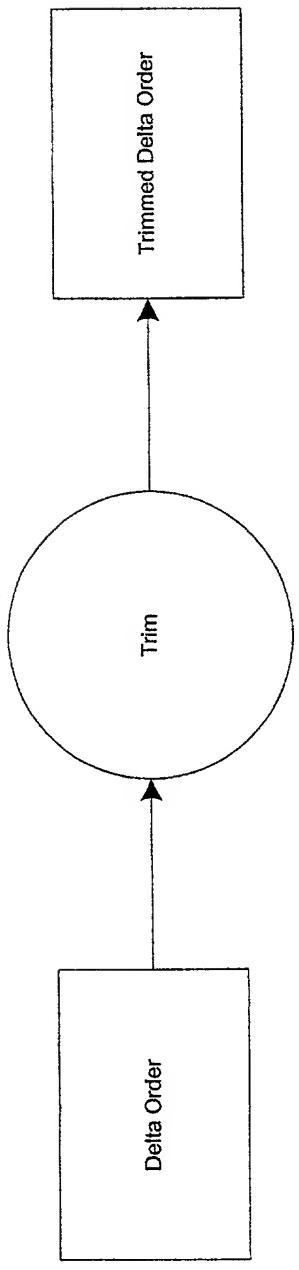


Fig. 11L

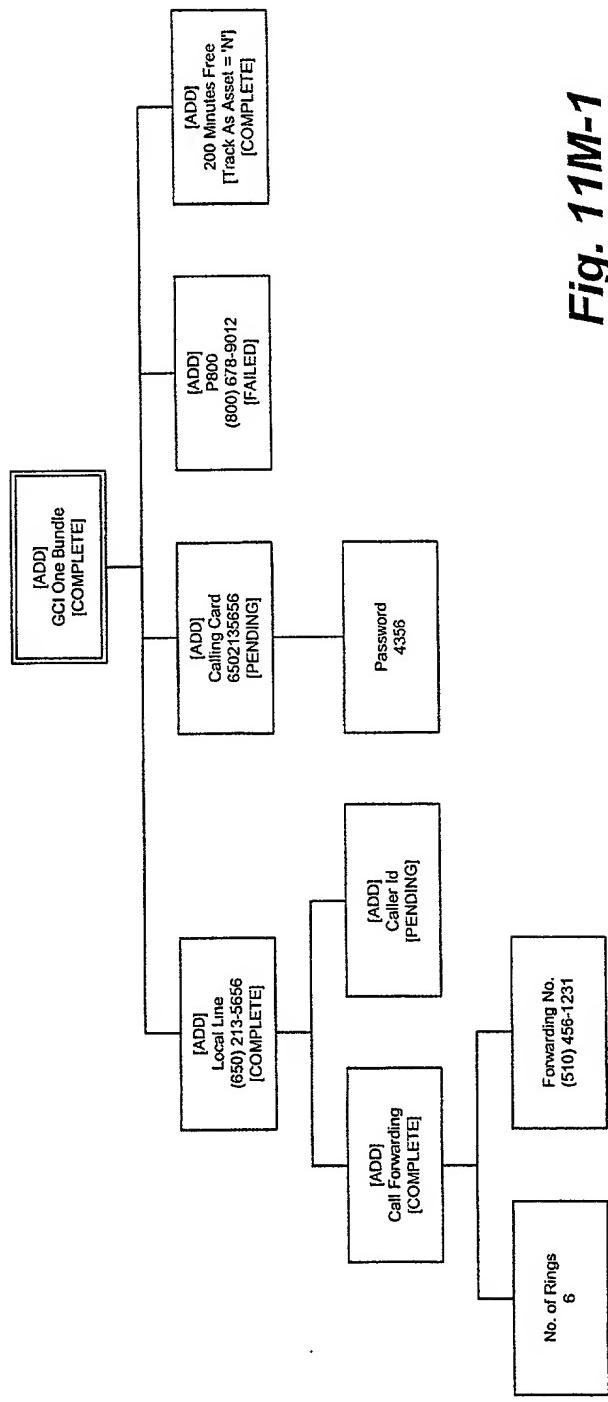


Fig. 11M-1

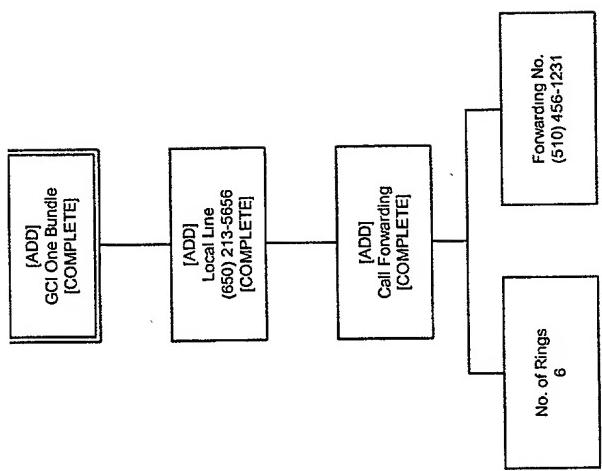


Fig. 11M-2

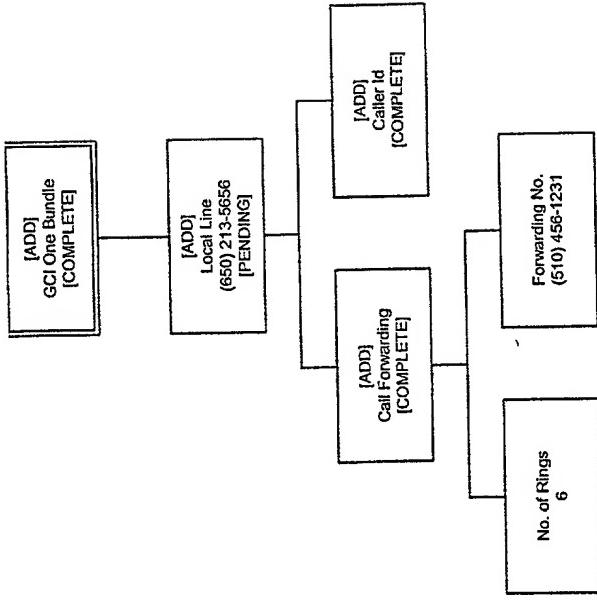


Fig. 11N-1



Fig. 11N-2

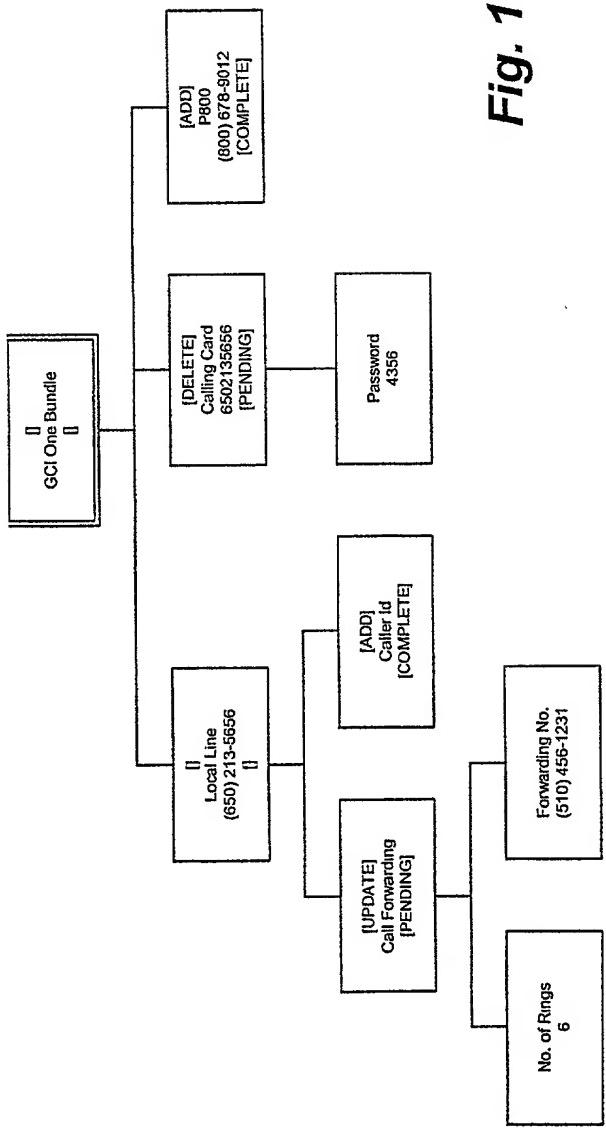


Fig. 11O-1

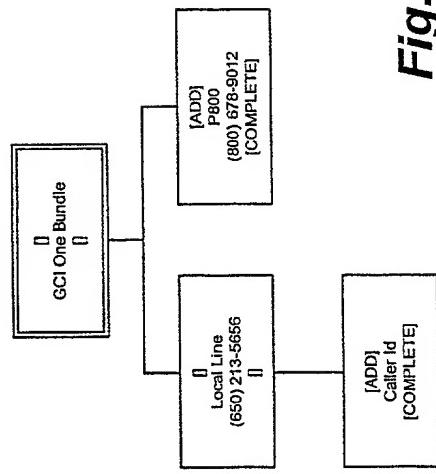


Fig. 11O-2

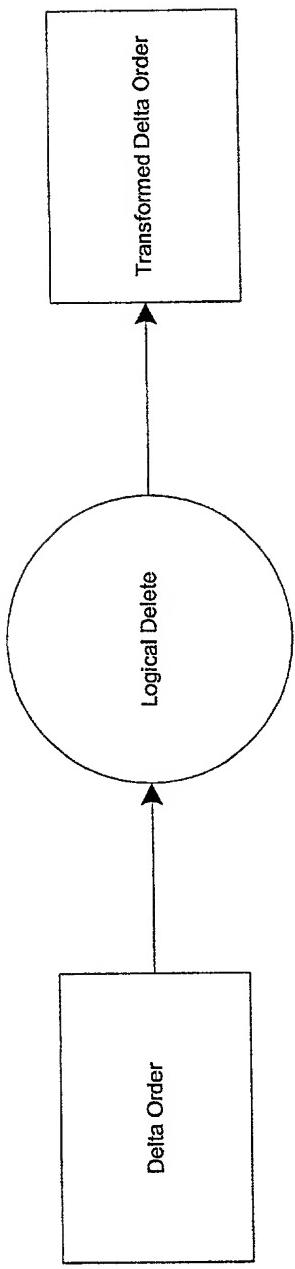


Fig. 11P

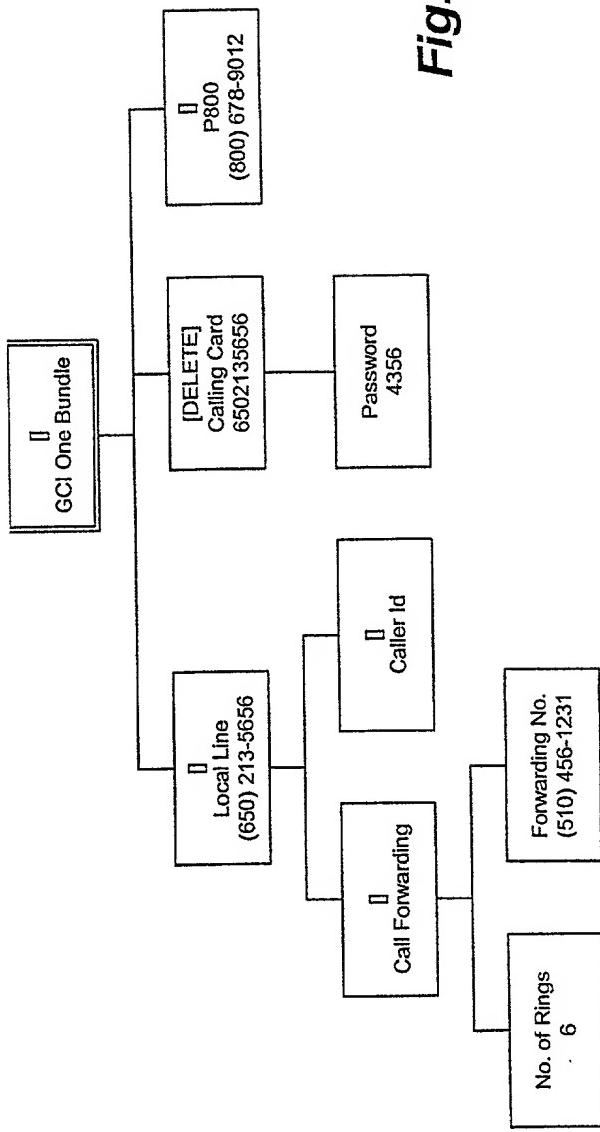
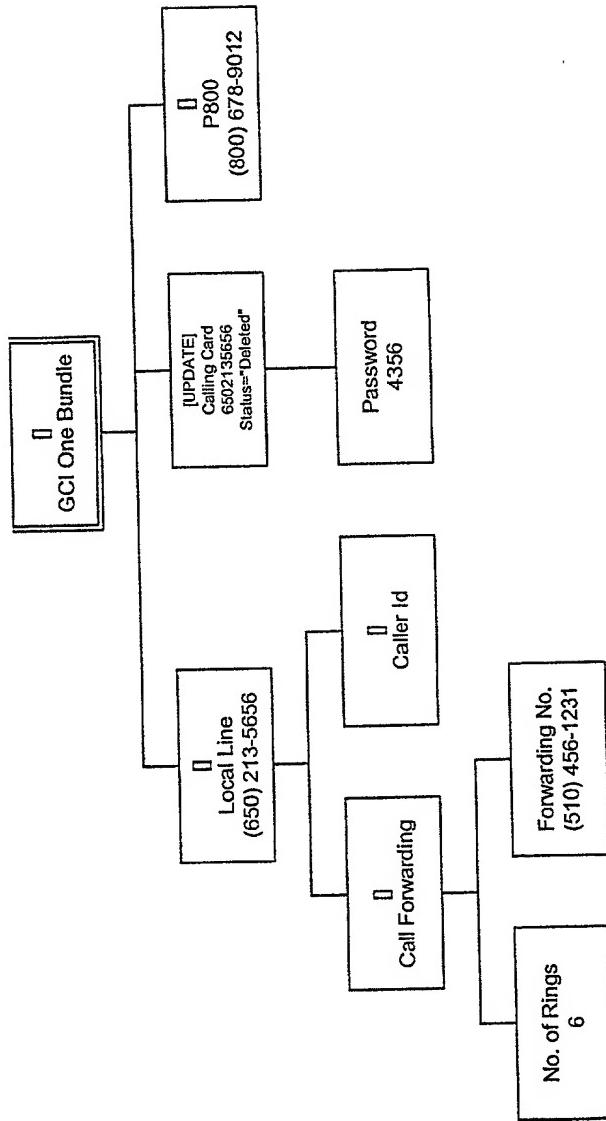


Fig. 11Q-1

Fig. 11Q-2



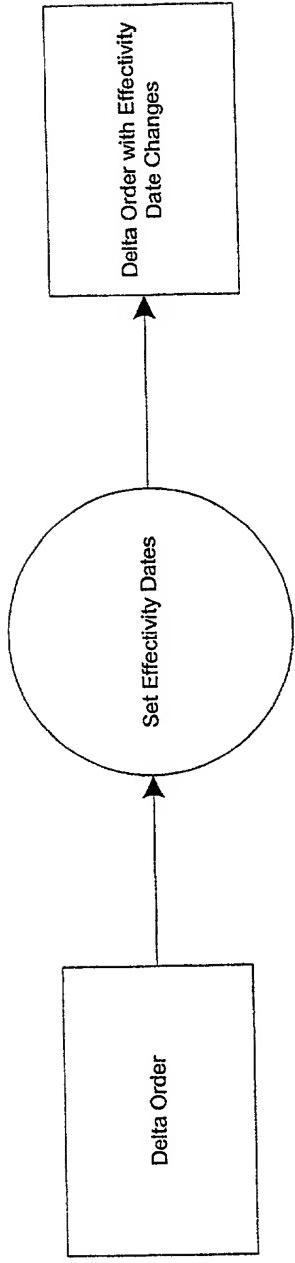


Fig. 11R

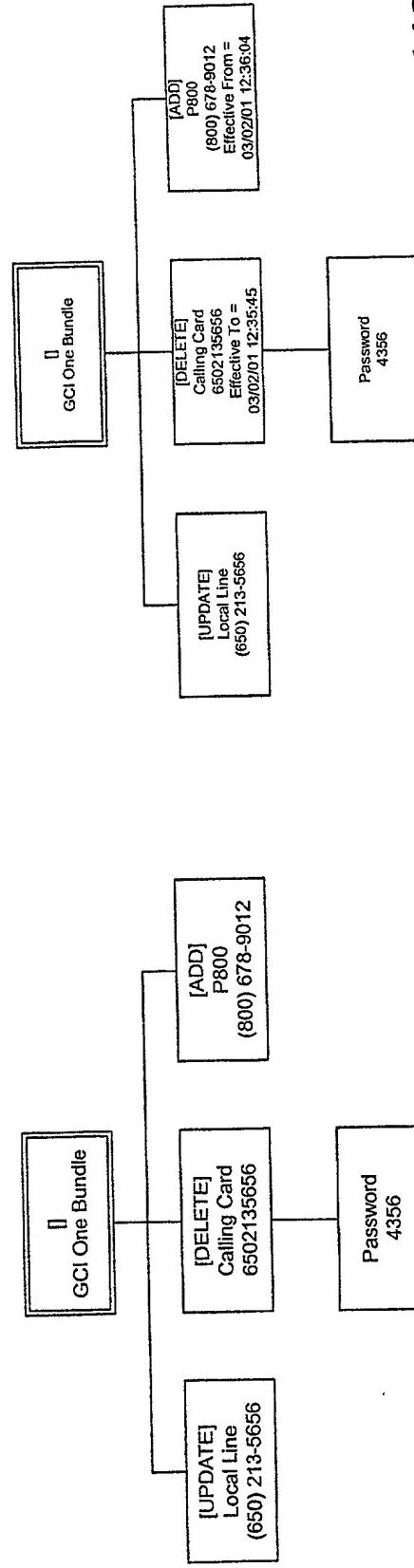


Fig. 11S-1

Fig. 11S-2

FIG. 12

